

Oracle FLEXCUBE Direct Banking
Release 12.0.0
Core Module – Corporate Administrator
User Manual



Part No. E52305-01

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1. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available
✕	Pre integrated Host interface not available

Transaction Name	FLEXCUBE UBS	Third Party Host System
Login	NH	NH
Create Role	NH	NH
Modify Role	NH	NH
Delete Role	NH	NH
View Role	NH	NH
Create User	NH	★
Modify User	NH	★
Activate User	NH	NH

Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System
Deactivate User	NH	NH
Lock User	NH	NH
Unlock User	NH	NH
Delete User	NH	NH
Revoke User	NH	NH
Activate User	NH	NH
Deactivate User	NH	NH
View User	NH	NH
Customer Profile	NH	★
View / Modify Customer Profile	NH	★
Account Mapping Setup	NH	★
Maintain User List	NH	NH
Manage Rules	NH	NH
Bulk Registration	NH	NH
User BTID Map	NH	NH
View Audit Log	×	NH
My Services	NH	NH
Mailbox	NH	NH
Viewing Received Messages	NH	NH
Viewing Sent Messages	NH	NH
Sending Messages	NH	NH

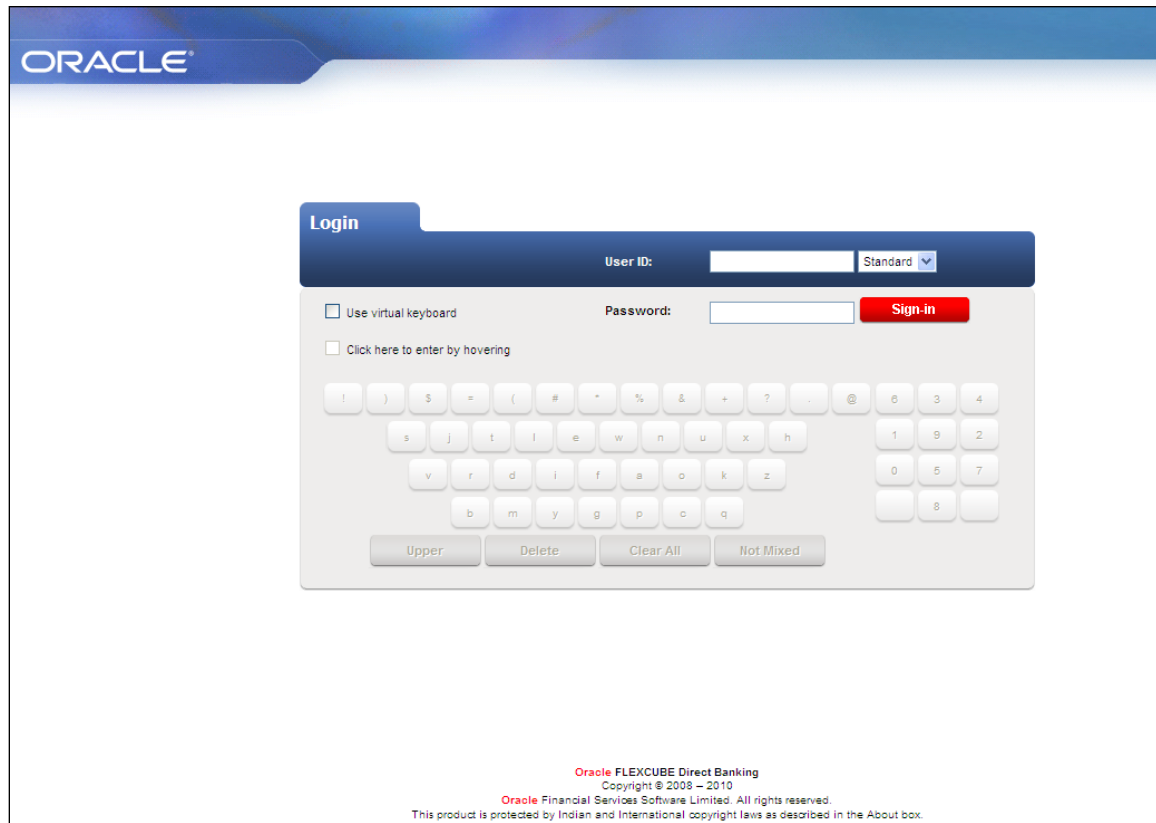
2. Login

Using the **Login** screen user can log on to the Oracle FLEXCUBE Direct Banking application. By default, the security keyboard option is checked. This enables the user to access the interface through a virtual keyboard appearing on the screen by either clicking or hovering on the keys. Alternatively, the user can clear the security keyboard option and can use the keyboard. Security Keyboard can be used only for **Password** field.

To log on to the Oracle FLEXCUBE Direct Banking application

1. Enter the appropriate URL of the application provided in the address bar of browser.
2. The system displays the login screen of the **Oracle FLEXCUBE Direct Banking** application.

Oracle FLEXCUBE Direct Banking



Oracle FLEXCUBE Direct Banking
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Field Description

Field Name	Description
User ID	[Mandatory, Alphanumeric, 20] Type the user ID
Password	[Mandatory, Alphanumeric, 20] Type the password.
Use Virtual Keyboard	[Optional, Check Box] Select the Use the Security Keyboard check box to use the virtual keyboard. By default, this check box is checked.
Click here to enter by hovering	[Optional, Check Box] Select the Click here to enter by hovering check box to enter the password by moving the mouse over the keyboard without clicking the keys.

3. Enter the **User Sign In ID** and **Password**.

Oracle FLEXCUBE Direct Banking

The screenshot shows the Oracle FLEXCUBE Direct Banking login page. At the top, the Oracle logo is displayed. Below it, a blue header bar contains the word "Login". The main login area has a "User ID:" field with "CADMIN" entered and a "Standard" dropdown menu. Below this is a "Password:" field with masked characters (dots) and a red "Sign-in" button. There are two checkboxes: "Use virtual keyboard" and "Click here to enter by hovering". Below the checkboxes is a virtual keyboard with letters, numbers, and symbols. At the bottom of the keyboard are buttons for "Upper", "Delete", "Clear All", and "Not Mixed". At the bottom of the page, there is a copyright notice: "Oracle FLEXCUBE Direct Banking Copyright © 2008 – 2010 Oracle Financial Services Software Limited. All rights reserved. This product is protected by Indian and International copyright laws as described in the About box."

4. Click the **Sign In** button to log in to the application. The system displays the home page.

3. Role Management

3.1. Create Role

Using the **Create Role** option, the corporate administrator can create roles. By creating a role, an administrator can map various transactions to the user types/channels. Corporate administrator can create role only from the transactions assigned to the customer profile while creating/modifying the customer profile.

To create a role

Logon to the **Internet Banking** application.

1. Navigate through the menus to **Admin Transactions > Create Role**. The system displays the **Create Role** screen.

Create Role

Create Role
13-01-2011 10:47:34 GMT +0530

User Type-Channel: Internet

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Channel: Internet
Role Description:

Transaction(s)	<input type="checkbox"/> Allow Initiation	<input type="checkbox"/> Allow Authorization	<input type="checkbox"/> Allow View
⊞ My Payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Bill Payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Admin Transactions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Accounts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ My Deposits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ My Loans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Islamic Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ E-Factoring	<input type="checkbox"/>		
⊞ Stock Agent	<input type="checkbox"/>		
⊞ Trade Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Cash Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Collection and Remittances	<input type="checkbox"/>		
⊞ Bulk Transactions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Bulk Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Customer Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Transaction Activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Inquiries	<input type="checkbox"/>		
⊞ Supply Chain Management	<input type="checkbox"/>		
⊞ My Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
⊞ Customer Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Create Role

Field Description

Field Name	Description
User Type-Channel	[Mandatory, Drop-Down] Select the user type-channel from the drop-down list.

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
Channel	[Display] This field displays the channel selected.
Role Description	[Mandatory, Alphanumeric, 80] Type a brief description of the role.

Column Name	Description
Transactions	[Display] This column displays the name of the transaction.
Allow Initiation	[Optional, Check Box] Select the Allow Initiation check box adjacent to the listed transactions. This enables the users mapped to this role to initiate the selected transactions.
Allow Authorization	[Optional, Check Box] Select the Allow Authorization check box adjacent to the listed transactions. This enables the users mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Select the Allow View check box adjacent to the listed transaction. This enables the users mapped to this role to view the selected transactions.

2. Select the user type - channel.
3. Enter the role description.
4. Select the transactions.
5. Click the **Create Role** button. The system displays the **Create Role - Verify** screen.

Create Role - Verify

It allows verifying the transactions which are being mapped to the role before confirmation.

Create Role - Verify
13-01-2011 10:53:28 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Channel: Internet
 Role Description: ROLEMGMT

Transaction(s) assigned to this Role			
Transaction(s)	Allow Initiation	Allow Authorization	Allow View
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	Yes	Yes	Yes
REGISTER BILLER (RBR)	Yes	No	No
<input type="checkbox"/> Accounts			
ACCOUNT ACTIVITY (AAC)	Yes	No	No
ACCOUNT CONSOLIDATED VIEW (ACV)	Yes	No	No
ACCOUNT DETAILS (ADT)	Yes	No	No
ACCOUNT OVERVIEW (ACQ)	Yes	No	No
ACCOUNT STATEMENT (CAS)	Yes	No	No
ACCOUNT SUMMARY (ASM)	Yes	No	No
ADD EXTERNAL ACCOUNTS (AEA)	Yes	No	No
ADHOC ACCOUNT STATEMENT REQUEST (ASR)	Yes	Yes	Yes
ADHOC STATEMENT FOR ISLAMIC FINANCE (ASF)	Yes	No	No
ADHOC STATEMENT FOR LOANS (ASL)	Yes	No	No
ADHOC STATEMENT FOR TERM DEPOSITS (AST)	Yes	No	No
CURRENT AND SAVINGS ACCOUNT STATEMENT (ASC)	Yes	No	No
DELETE EXTERNAL ACCOUNTS (DEA)	Yes	No	No
EXTERNAL ACCOUNT STATEMENT (EAL)	Yes	No	No
EXTERNAL ACCOUNT STATEMENTS (EAS)	Yes	No	No
EXTERNAL ACCOUNT TRANSACTION DETAILS (EAT)	Yes	No	No
HOME PAGE (HPG)	Yes	No	No

Change
Confirm

6. Click the **Change** button to navigate to the previous screen

OR

Click the **Confirm** button. The system displays the **Create Role - Confirm** screen with the status message.


Create Role - Confirm

✓ Role created successfully.
Transaction submitted for Create Role having reference 180073394105356 has been Auto Authorized .

Create Role - Confirm 13-01-2011 10:55:20 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Channel: Internet
Role Description: ROLEMGMT1

Transaction(s) assigned to this Role			
Transaction(s)	Allow Initiation	Allow Authorization	Allow View
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	Yes	Yes	Yes
REGISTER BILLER (RBR)	Yes	No	No
<input type="checkbox"/> Accounts			
ACCOUNT ACTIVITY (AAC)	Yes	No	No
ACCOUNT CONSOLIDATED VIEW (ACV)	Yes	No	No
ACCOUNT DETAILS (ADT)	Yes	No	No
ACCOUNT OVERVIEW (ACQ)	Yes	No	No
ACCOUNT STATEMENT (CAS)	Yes	No	No
ACCOUNT SUMMARY (ASM)	Yes	No	No
ADD EXTERNAL ACCOUNTS (AEA)	Yes	No	No
ADHOC ACCOUNT STATEMENT REQUEST (ASR)	Yes	Yes	Yes
ADHOC STATEMENT FOR ISLAMIC FINANCE (ASF)	Yes	No	No
ADHOC STATEMENT FOR LOANS (ASL)	Yes	No	No
ADHOC STATEMENT FOR TERM DEPOSITS (AST)	Yes	No	No
CURRENT AND SAVINGS ACCOUNT STATEMENT (ASC)	Yes	No	No
DELETE EXTERNAL ACCOUNTS (DEA)	Yes	No	No
EXTERNAL ACCOUNT STATEMENT (EAL)	Yes	No	No
EXTERNAL ACCOUNT STATEMENTS (EAS)	Yes	No	No
EXTERNAL ACCOUNT TRANSACTION DETAILS (EAT)	Yes	No	No
HOME PAGE (HPG)	Yes	No	No



7. Click the **OK** button. The system displays the **Create Role** screen.

3.2. Modify Role

Using the **Modify Role** option, the corporate administrator can modify an active role for the accessible user types and channels. An administrator can search for the required role by entering the search criteria. The system displays all the transactions specified under the role on modify role initiation. An administrator can add/remove the transactions from the role. Only roles created by corporate administrator can be modified. Only those transactions can be added to the role which are mapped to the customer profile of the corporate administrator.

To modify a Role

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Modify Role**. The system displays the **Modify Role** screen.

Modify Role

It allows you to change/modify transaction types and access levels (initiation/authorization/view) assigned to a selected role

22-08-2010 21:40:47 GMT -1000

Modify Role

User Type: Internet

Role Description: Starts With

Search

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

Role Description	Channel	Created By	Created On
AMI_CORPADMIN_ROLE_BILL_PAY_#	Internet Banking	Ami Corp Admin	17-08-2010 08:30:00 GMT -1000
ROLEBYCORPADMIN1_#	Internet Banking	Ami Corp Admin	22-08-2010 08:30:00 GMT -1000

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type channel for which the role is to be modified from the drop-down list.

Field Name	Description
Role Description	<p>[Optional, Drop-Down, Alphanumeric, 80]</p> <p>Select the search clause for the role description from the drop-down list, to be used as a parameter in the search criteria.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With, and enter C in the adjacent field, then the system displays all the roles starting with C.</p>
Entity	<p>[Display]</p> <p>This field displays the name of the entity selected.</p>
User Type	<p>[Display]</p> <p>This field displays the type of user selected.</p>
Column Name	Description
Role Description	<p>[Display]</p> <p>This column displays the name of the role.</p> <p>Click the appropriate Role Description link to view and modify the details of a role.</p>
Channel	<p>[Display]</p> <p>This column displays the channel related to the role.</p>
Created By	<p>[Display]</p> <p>This column displays the user id through which the role was created.</p>
Created On	<p>[Display]</p> <p>This column displays the date and time details on which the role was created.</p>

3. Select the user type and enter the role description.
 4. Click the **Search** button to search the Role as per the search criteria.
- OR

Click the link below the **Role Description** column. The system displays the **Modify Role** screen.

Modify Role

Modify Role

13-01-2011 11:32:58 GMT +0530

Role Details

Role Description: ROLEMGMT
 Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Channel: Internet Banking

Transaction(s) assigned to this Role

Transaction(s)	<input type="checkbox"/> Allow Initiation	<input type="checkbox"/> Allow Authorization	<input type="checkbox"/> Allow View
<input type="checkbox"/> My Payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Bill Payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PAY BILL (BPA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
REGISTER BILLER (RBR)	<input checked="" type="checkbox"/>	No	No
<input type="checkbox"/> Admin Transactions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Accounts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> My Deposits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> My Loans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Islamic Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> E-Factoring	<input type="checkbox"/>		
<input type="checkbox"/> Stock Agent	<input type="checkbox"/>		
<input type="checkbox"/> Trade Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Cash Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Collection and Remittances	<input type="checkbox"/>		
<input type="checkbox"/> Bulk Transactions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Bulk Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Customer Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Transaction Activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Inquiries	<input type="checkbox"/>		
<input type="checkbox"/> Supply Chain Management	<input type="checkbox"/>		
<input type="checkbox"/> My Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Customer Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Column Description

Column Name	Description
Role Details	
Role Description	[Display] This field displays the Role description.
Entity	[Display] This field displays the Entity of the user.
User Type	[Display] This field displays the User Type.

Column Name	Description
Channel	[Display] This field displays the Channel for the Role.
Transaction(s) assigned to this Role	
Transaction(s)	[Display] This column displays the complete list of transactions under the selected user type.
Allow Initiation	[Optional, Check Box] Select the Allow Initiation check box adjacent to the listed transactions. This enables the users mapped to this role to initiate the selected transactions.
Allow Authorization	[Optional, Check Box] Select the Allow Authorization check box adjacent to the listed transactions. This enables the users mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Select the Allow View check box adjacent to the listed transactions. This enables the users mapped to this role to view the selected transactions.

- Click the **Modify** button. The system displays the **Modify Role - Verify** screen.
OR
Click the **Change** button to select another role.

Modify Role - Verify

It allows you to verify the role getting modified before confirming.

Modify Role - Verify
13-01-2011 11:35:33 GMT +0530

Role Details

Role Description: ROLEMGMT
 Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Channel: Internet Banking


Transaction(s) assigned to this Role

Transaction(s)	Allow Initiation	Allow Authorization	Allow View
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	Yes	Yes	Yes
REGISTER BILLER (RBR)	Yes	No	No
<input type="checkbox"/> Admin Transactions			
ACCOUNT SETUP (CGA)	Yes	Yes	Yes
ACTIVATE USER (ACU)	Yes	Yes	Yes
BULK REGISTRATION (BRG)	Yes	Yes	Yes
CREATE ROLE (ROC)	Yes	Yes	Yes
CREATE USER (URC)	Yes	Yes	Yes
CUSTOMER PROFILE (CPF)	Yes	Yes	Yes
DEACTIVATE USER (DAU)	Yes	Yes	Yes
<input type="checkbox"/> Accounts			
ACCOUNT ACTIVITY (AAC)	Yes	No	No
ACCOUNT CONSOLIDATED VIEW (ACV)	Yes	No	No
ACCOUNT DETAILS (ADT)	Yes	No	No
ACCOUNT OVERVIEW (ACQ)	Yes	No	No
ACCOUNT STATEMENT (CAS)	Yes	No	No
ACCOUNT SUMMARY (ASM)	Yes	No	No
ADD EXTERNAL ACCOUNTS (AEA)	Yes	No	No
ADHOC ACCOUNT STATEMENT REQUEST (ASR)	Yes	Yes	Yes
ADHOC STATEMENT FOR ISLAMIC FINANCE (ASF)	Yes	No	No
ADHOC STATEMENT FOR LOANS (ASL)	Yes	No	No
ADHOC STATEMENT FOR TERM DEPOSITS (AST)	Yes	No	No
CURRENT AND SAVINGS ACCOUNT STATEMENT (ASC)	Yes	No	No
DELETE EXTERNAL ACCOUNTS (DEA)	Yes	No	No
EXTERNAL ACCOUNT STATEMENT (EAL)	Yes	No	No
EXTERNAL ACCOUNT STATEMENTS (EAS)	Yes	No	No
EXTERNAL ACCOUNT TRANSACTION DETAILS (EAT)	Yes	No	No
HOME PAGE (HPG)	Yes	No	No

Change
Confirm

6. Click the **Confirm** button. The system displays the **Modify Role - Confirm** screen with the status message
OR
Click the **Change** button to navigate to the previous screen.

Modify Role - Confirm

 Role modified successfully.
 Transaction submitted for Modify Role having reference 683685956105581 has been Auto Authorized .


Modify Role - Confirm 13-01-2011 11:35:33 GMT +0530

Role Details

Role Description: ROLEMGMT
 Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Channel: Internet Banking

Transaction(s) assigned to this Role

Transaction(s)	Allow Initiation	Allow Authorization	Allow View
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	Yes	Yes	Yes
REGISTER BILLER (RBR)	Yes	No	No
<input type="checkbox"/> Admin Transactions			
ACCOUNT SETUP (CGA)	Yes	Yes	Yes
ACTIVATE USER (ACU)	Yes	Yes	Yes
BULK REGISTRATION (BRG)	Yes	Yes	Yes
<input type="checkbox"/> Accounts			
ACCOUNT ACTIVITY (AAC)	Yes	No	No
ACCOUNT CONSOLIDATED VIEW (ACV)	Yes	No	No
ACCOUNT DETAILS (ADT)	Yes	No	No
ACCOUNT OVERVIEW (ACQ)	Yes	No	No
ACCOUNT STATEMENT (CAS)	Yes	No	No
ACCOUNT SUMMARY (ASM)	Yes	No	No
ADD EXTERNAL ACCOUNTS (AEA)	Yes	No	No
ADHOC ACCOUNT STATEMENT REQUEST (ASR)	Yes	Yes	Yes
ADHOC STATEMENT FOR ISLAMIC FINANCE (ASF)	Yes	No	No
ADHOC STATEMENT FOR LOANS (ASL)	Yes	No	No
ADHOC STATEMENT FOR TERM DEPOSITS (AST)	Yes	No	No
CURRENT AND SAVINGS ACCOUNT STATEMENT (ASC)	Yes	No	No
DELETE EXTERNAL ACCOUNTS (DEA)	Yes	No	No
EXTERNAL ACCOUNT STATEMENT (EAL)	Yes	No	No
EXTERNAL ACCOUNT STATEMENTS (EAS)	Yes	No	No
EXTERNAL ACCOUNT TRANSACTION DETAILS (EAT)	Yes	No	No
HOME PAGE (HPG)	Yes	No	No



7. Click the **OK** button. The system displays the **Modify Role** screen.

3.3. Delete Role

Using the **Delete Role** option, the corporate administrator can delete an active role for the accessible user types and channels. An administrator can search for the required role by entering the search criteria. Only roles created by Corporate administrator of the same primary customer id are allowed to be deleted.

To delete a role

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Delete Role**. The system displays the **Delete Role** screen.

Delete Role

Delete Role
19-01-2011 11:27:12 GMT +0530

User Type: CORPORATE USER

Role Description: Starts With

Search

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER

<input type="checkbox"/>	Role Description	Channel	Created By	Created On
<input type="checkbox"/>	PAYMENTS	Internet Banking	CORP USER1	17-11-2010 00:00:00 GMT +0530
<input type="checkbox"/>	ROLEMGMT	Internet Banking	CORP USER1	13-01-2011 10:53:56 GMT +0530
<input type="checkbox"/>	ROLEMGMT1	Internet Banking	CORP USER1	13-01-2011 10:55:23 GMT +0530
<input type="checkbox"/>	ROLLL1	Internet Banking	corporate admin user	08-12-2010 16:32:04 GMT +0530
<input type="checkbox"/>	ROLLLLL	Internet Banking	corporate admin user	08-12-2010 16:03:43 GMT +0530

Delete Role

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the type of user from the drop-down list.

Field Name	Description
Role Description	<p>[Optional, Drop-Down, Alphanumeric, 80]</p> <p>Select the search criteria for the role description from the drop-down list, to be used as a parameter in the search criteria.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With, and enters C in the adjacent field, then the system displays all the roles starting with C.</p>
Entity	<p>[Display]</p> <p>This field displays the name of the entity selected.</p>
User Type	<p>[Display]</p> <p>This field displays the type of the user selected.</p>
Column Name	Description
Role Description	<p>[Display]</p> <p>This column displays the roles pertaining to the search criteria. Select the appropriate check box to delete the role. Click the appropriate Role Description link to view the details of a particular role.</p>
Channel	<p>[Display]</p> <p>This column displays the channel related to the role.</p>
Created By	<p>[Display]</p> <p>This column displays the User id through which the Role was created.</p>
Created On	<p>[Display]</p> <p>This column displays the date and time details on which the Role was created.</p>

3. Select the user type and enter the role description.

4. Click the **Search** button to search the Role as per the search criteria.
OR
Click the appropriate check box to select the role to be deleted.
5. Click the **Delete Role** button. The system displays the **Delete Role - Verify** screen.
OR
Click the appropriate **Role Description** link to view the details of a particular role.(Refer View Role Transaction in this UM)


Delete Role - Verify

It allows verifying the role deletion before confirmation.

Delete Role - Verify		13-01-2011 12:00:37 GMT +0530
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER		
Role Description	Channel	
ROLEMGMT1	Internet Banking	
		<input type="button" value="Change"/> <input type="button" value="Confirm"/>

6. Click the **Confirm** button. The system displays the **Delete Role - Confirm** screen with the status message
OR
Click the **Change** button to select another role.

Delete Role - Confirm

 Transaction submitted for Delete Role having reference 195247700105915 has been Initiated		
Delete Role - Confirm		13-01-2011 12:00:37 GMT +0530
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER		
Role Description	Channel	
ROLEMGMT1	Internet Banking	
		<input type="button" value="OK"/>

7. Click the **OK** button. The system displays the **Delete Role** screen.

3.4. View Role

Using the **View Role** option, the corporate administrator can view roles. An administrator can search for the required role by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To view a Role

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > View Role**. The system displays the **View Role** screen.

View Role

View Role

13-01-2011 12:00:04 GMT +0530

User Type: CORPORATE USER

Role Description: Starts With

Search

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

Role Description	Channel	Created By	Created On
PAYMENTS	Internet Banking	CORP USER1	17-11-2010 00:00:00 GMT +0530
ROLEMGMT	Internet Banking	CORP USER1	13-01-2011 10:53:56 GMT +0530
ROLEMGMT1	Internet Banking	CORP USER1	13-01-2011 10:55:23 GMT +0530
ROLL1	Internet Banking	corporate admin user	08-12-2010 16:32:04 GMT +0530
ROLL11	Internet Banking	corporate admin user	08-12-2010 16:03:43 GMT +0530

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the type of user from the drop-down list.

Field Name	Description
Role Description	<p>[Optional, Drop-Down, Alphanumeric, 80]</p> <p>Select the search criteria for the role description from the drop-down list, to be used as a parameter in the search criteria.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With, and enters C in the adjacent field, then the system displays all the roles starting with C.</p>
Entity	<p>[Display]</p> <p>This field displays the name of the entity for the selected user type.</p>
User Type	<p>[Display]</p> <p>This field displays the type of user selected.</p>
Column Name	Description
Role Description	<p>[Display]</p> <p>This column displays the role description.</p> <p>Click the appropriate Role Description link to view the details of a particular role.</p>
Channel	<p>[Display]</p> <p>This column displays the channel related to the role.</p>
Created By	<p>[Display]</p> <p>This column displays the User id through which the Role was created.</p>
Created On	<p>[Display]</p> <p>This column displays the date and time details on which the Role was created.</p>

3. Select the user type and enter the role description.
4. Click the **Search** button. The system displays the **View Role** screen as per the search criteria entered.

OR

Click the appropriate **Role Description** link to view the details of a particular role. The system displays the **View Role** screen.

View Role

View Role
13-01-2011 12:36:35 GMT +0530

Role Details

Role Description: ROLEMGMT
 Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Channel: Internet Banking
 Created By : CORP USER1
 Created By User Type: CORPORATE USER

Transaction(s) assigned to this Role

Transaction(s)	Allow Initiation	Allow Authorization	Allow View
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	Yes	Yes	Yes
REGISTER BILLER (RBR)	Yes	No	No
<input type="checkbox"/> Admin Transactions			
ACCOUNT SETUP (CGA)	Yes	Yes	Yes
ACTIVATE USER (ACU)	Yes	Yes	Yes
BULK REGISTRATION (BRG)	Yes	Yes	Yes
CREATE ROLE (ROC)	Yes	Yes	Yes
CREATE USER (URC)	Yes	Yes	Yes
<input type="checkbox"/> Accounts			
ACCOUNT ACTIVITY (AAC)	Yes	No	No
ACCOUNT CONSOLIDATED VIEW (ACV)	Yes	No	No
ACCOUNT DETAILS (ADT)	Yes	No	No
ACCOUNT OVERVIEW (ACQ)	Yes	No	No
ACCOUNT STATEMENT (CAS)	Yes	No	No
ACCOUNT SUMMARY (ASM)	Yes	No	No
ADD EXTERNAL ACCOUNTS (AEA)	Yes	No	No
ADHOC ACCOUNT STATEMENT REQUEST (ASR)	Yes	Yes	Yes
ADHOC STATEMENT FOR ISLAMIC FINANCE (ASF)	Yes	No	No
ADHOC STATEMENT FOR LOANS (ASL)	Yes	No	No
ADHOC STATEMENT FOR TERM DEPOSITS (AST)	Yes	No	No
CURRENT AND SAVINGS ACCOUNT STATEMENT (ASC)	Yes	No	No
DELETE EXTERNAL ACCOUNTS (DEA)	Yes	No	No
EXTERNAL ACCOUNT STATEMENT (EAL)	Yes	No	No
EXTERNAL ACCOUNT STATEMENTS (EAS)	Yes	No	No
EXTERNAL ACCOUNT TRANSACTION DETAILS (EAT)	Yes	No	No
HOME PAGE (HPG)	Yes	No	No

Field Description

Field Name	Description
------------	-------------

Transaction(s) assigned to this Role	
---	--

Transaction(s)	[Display] This column displays the name of the transaction.
-----------------------	--

Field Name	Description
Allow Initiation	[Display] This column displays the accessibility of the users, mapped to this role, for initiation of the adjacent transaction.
Allow Authorization	[Display] This column displays the accessibility of the users, mapped to this role, for authorization of the adjacent transaction.
Allow View	[Display] This column displays the accessibility of the users, mapped to this role, to view the adjacent transaction.

5. Click the **OK** button. The system displays the **View Role** screen.

4. User Management

4.1. Create User

Using this option you can create a user.

To Create a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Create User**. The system displays the **Create User** screen.

Create User - Profile

Field Description

Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: <ul style="list-style-type: none"> • Mr • Mrs • Miss • Dr

Field Name	Description
First Name	[Mandatory, Alphanumeric, 20] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 20] Type the last name of the user.
Address	[Mandatory, Alphanumeric, 35 x 2] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.
Country	[Optional, Alphanumeric, 35] Type the name of the country.
Phone Number	[Optional, Numeric, 11] Type the phone number of the user.
Zip/Postal Code	[Optional, Numeric, 7] Type the zip code.
Fax No	[Optional, Numeric, 11] Type the fax number of the user.
Email	[Mandatory, Numeric, 100] Type the email address of the user.
User BTID Mapping Required	[Optional, Checkbox] Click this if BTID mapping is required.

3. Enter the relevant information.
4. Click the **Continue** button. The system displays the **Create User - Channel** screen.

Create User - Channel

Create User - Channel
10-01-2011 12:19:13 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 19-09-1984

Name: Miss Eves Bostan

Address: redwood

Phone Number: 8082052590

Fax No: 78956899589774

Limits Package:

City: NY

State: NY

Country: US

Zip/Postal Code: 2420422

Email: eves@gmail.com

<input type="checkbox"/> Channel Description	Channel User	
<input type="checkbox"/> Browser Based Mobile	<input type="text"/>	View User ID Policy
<input type="checkbox"/> Internet	<input type="text"/>	View User ID Policy
<input type="checkbox"/> Java Application Mobile Based	<input type="text"/>	View User ID Policy
<input type="checkbox"/> SMS Banking (Mobile)	<input type="text"/>	View User ID Policy

Cancel Change Continue

Field Description

Field Name	Description
Channel Description	[Optional, Check Box] Select the channel to be mapped to the user.
Channel User	[Mandatory, Alphanumeric, 20] Type the channel user details.

5. Enter the channel details.
6. Click the **Continue** button. The system displays the **Create User - Customer Mappings** screen.
OR
Click the **Change** button to return to the previous screen to change the details entered.
OR
Click the **Cancel** button to cancel the user creation.
7. Click the **View User ID Policy** to view the user id policy.

Create User - Customer Mappings

Create User - Customer Mappings
22-08-2010 21:55:14 GMT +1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 13-08-1986		
Name: Mr vidit rajput		
Address: 28-A 204 goregaon	City: mumbai	
	State: maharashtra	
	Country:	
Phone Number:	Zip/Postal Code:	
Fax No:	Email: rajput.vidit@gmail.com	
Limits Package: Corplimit1		

Channel Assigned To The User

Channel	Channel User
Internet	VIDITC

Mapped Customer

Mapped Customer	Customer Type	Is Primary
333000028	FLEXCUBE DIRECT BANKING-Bank Customer	☐

Cancel
Change
Continue

Field Description

Field Name	Description
Channel Assigned To the User	
Channel	[Display] This field displays the channel assigned to the particular user.
Channel User	[Display] This field displays the channel user.
Mapped Customer	
Mapped Customer	[Display] This field displays the customer id of the mapped customer.
Customer Type	[Display] This field displays the customer type of the mapped customer.
Is Primary	[Display] This field displays whether the customer is primary.

8. Click the **Continue** button. The system displays the **Create User - Channel Roles** screen.
OR
Click the **Change** button to return to the previous screen to modify the create user.
OR
Click the **Cancel** button to cancel the create user transaction.

Create User - Channel Roles

Create User - Channel Roles

22-08-2010 21:57:07 GMT -1000

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

User Profile

Date of Birth: 13-08-1986

Name: Mr vidit rajput

Address: 28-A 204
goregaon

Phone Number:

Fax No:

Limits Package: Corplimit1

City: mumbai

State: maharashtra

Country:

Zip/Postal Code:

Email: rajput.vidit@gmail.com

Channel Assigned To The User

Channel	Channel User
Internet	VIDITC

Mapped Customer

Mapped Customer	Customer Type	Is Primary
333000028	FLEXCUBE DIRECT BANKING-Bank Customer	Y

☐ Role Assigned To The User ---> Internet

☐ AMI ROLE PAY

☐ AMI CORPADMIN ROLE BILL PAY

Activate User

☐

Cancel

Change

Continue

Field Description

Field Name	Description
Default Roles --> Internet	[Display] This field displays the default internet roles.
Role Assigned to the User --> Internet	[Optional, Checkbox] Select the Role check box to be assigned to the user.
Activate User	[Optional, Check Box] Select the Activate User check box to activate the user.

9. Select the role assigned check box to assign the particular role to the user.
10. Click the **Continue** button. The system displays the **Create User - Verify** screen.
OR
Click the **Change** button to return to the previous screen to modify the create user.
OR
Click the **Cancel** button to cancel the create user transaction.
11. Click the **Role Name** hyperlink to view the Role details.

Create User-Verify

Create User - Verify
22-08-2010 21:58:41 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 13-08-1986	
Name: Mr vidit rajput	
Address: 28-A 204 goregaon	City: mumbai
	State: maharashtra
	Country:
Phone Number:	Zip/Postal Code:
Fax No:	Email: rajput.vidit@gmail.com
Limits Package: Corplimit1	

[Change User Profile](#)

Channel Assigned To The User

Channel	Channel User
Internet	VIDITC

[Change User Channel](#)

Mapped Customer

Customer Id	Customer Type	Is Primary
333000028	FLEXCUBE DIRECT BANKING-Bank Customer	Y

Role Assigned To The User

Role	Channel
AMI ROLE PAY	Internet
AMI CORPADMIN ROLE BILL PAY	Internet

Activate User
☒

[Change User Role](#)

10. Click the **Confirm** button. The system displays the **Create User- Confirm** screen with the status message.

OR

Click the **Change User Profile** button to change the user profile.

OR

Click the **Change User Channel** button to change the user channel.

OR

Click the **Change User Role** button to change the user role.

OR

Click the **Cancel** button to cancel the transaction.

Create User-Confirm

✔

User created successfully.

Transaction submitted for Create User having reference 235957765175335 has been Auto Authorized .

22-08-2010 21:58:41 GMT +1000

Create User - Confirm

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 13-08-1986		
Name: Mr vidit rajput		
Address: 28-A 204	City: mumbai	
goregaon	State: maharashtra	
	Country:	
Phone Number:	Zip/Postal Code:	
Fax No:	Email: rajput.vidit@gmail.com	
Limits Package: Corplimit1		

Channel Assigned To The User

Channel	Channel User
Internet	VIDITC

Mapped Customer

Customer Id	Customer Type	Is Primary
333000028	FLEXCUBE DIRECT BANKING-Bank Customer	Y

Role Assigned To The User

Role	Channel
AMI ROLE PAY	Internet
AMI CORPADMIN ROLE BILL PAY	Internet

Activate User
☒

OK

12. Click the **OK** button. The system displays the **Create User** screen.

4.2. Modify User

Using the **Modify User** option, Corporate administrator, can modify user profiles. Administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To Modify a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Modify User**. The system displays the **Modify User** screen.

Modify User

Field Description

Field Name	Description
First Name	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the first name from the drop-down list.</p> <p>The options are follows:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the customers' first names starting with A.</p>

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customers' last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user IDs starting with 1.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email IDs starting with L.</p>

Field Name	Description
Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.

3. Enter the search criteria.
4. Click the **Search** button. The system displays the **Modify User** screen with the search result.

Modify User

10-01-2011 17:18:54 GMT +0530

First Name: Starts With

Last Name: Starts With

User Id: Starts With

Email: Starts With

Date Created From:

Date Created To:

Search

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Id	Name	Email	Channel
ALEX	Mr ALEX F	nikhil.pilkhwal@oracle.com	Browser Based Mobile
ALEX	Mr ALEX F	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
ALEX	Mr ALEX F	nikhil.pilkhwal@oracle.com	Internet
ACORP	Miss ANKITA CORP	ankita@oracle.com	Internet
ACORPADMIN	Mr ANKITA CORP ADMIN	ankita@oracle.com	Internet
ASHLEY	Mr ASHLEY C	nikhil.pilkhwal@oracle.com	Internet
ASHLEY	Mr ASHLEY C	nikhil.pilkhwal@oracle.com	Browser Based Mobile
ASHLEY	Mr ASHLEY C	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
BharatParekh	Mr BHARAT PAREKH	bharat.parekh@oracle.com	Java Application Mobile Based
BharatParekh	Mr BHARAT PAREKH	bharat.parekh@oracle.com	Browser Based Mobile
BharatParekh	Mr BHARAT PAREKH	bharat.parekh@oracle.com	Internet
2525	Mr BHARAT PAREKH	bharat.parekh@oracle.com	SMS Banking (Mobile)
ADMIN118	Mr CORP ADMIN118	a@a.com	Internet
CUSER15	Mr CORP MOBILE	ABHISHEK.KESWANI@ORACLE.COM	Java Application Mobile Based
CUSER15	Mr CORP MOBILE	ABHISHEK.KESWANI@ORACLE.COM	Internet
CUSER15	Mr CORP MOBILE	ABHISHEK.KESWANI@ORACLE.COM	Browser Based Mobile
CORP1	Mr CORP USER	sdsd@wefr.com	Internet
CUSER11	Mr CORP USER	ABHISHEK.KESWANI@ORACLE.COM	Internet
CUSER12	Mr CORP USER	ABHISHEK.KESWANI@ORACLE.COM	Internet
CUSER2	Mr CORP USER2	kanika.thakur@oracle.com	Browser Based Mobile
CUSER2	Mr CORP USER2	kanika.thakur@oracle.com	Java Application Mobile Based
CUSER2	Mr CORP USER2	kanika.thakur@oracle.com	Internet
CORJAY	Mr JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Java Application Mobile Based
CORJAY	Mr JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Browser Based Mobile
CORJAY	Mr JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Internet
MICORP	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
MICORP	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
MICORP	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
MICORP2	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
MICORP2	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
MICORP2	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
MICORP1	Mr MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
MICORP1	Mr MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
MICORP1	Mr MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Internet
CUSER17	Mr NEW CORP USER	abhishek.keswani@oracle.com	Java Application Mobile Based
CUSER17	Mr NEW CORP USER	abhishek.keswani@oracle.com	Browser Based Mobile
SRINATH	Mr SRINATH SRINATH	SRINATH@SRINATH.ss	Browser Based Mobile
SRINATH	Mr SRINATH SRINATH	SRINATH@SRINATH.ss	Internet

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.

Field Name	Description
User Id	[Display] This column displays the user ID. Click the user ID to view the details of a particular user.
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email ID of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

- Click the **User ID**. The system displays the **Modify User - Profile** screen.

Modify User - Profile

Modify User - Profile
19-01-2011 11:41:25 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

Date of Birth*: 02-10-1982
Salutation: Mr
First Name*: CORP
Address:

Last Name*: USER
City:
State:
Country:
Zip/Postal Code:
Email*: ABHISHEK.KESWANI@ORACLE.CO

Phone Number:
Fax No:
User BTID Mapping Required:
Limits Package: Corp1 [Applicable Limits](#)
Set to Default Limit

Cancel Change Continue

Field Description

Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.

Field Name	Description
Salutation	<p>[Mandatory, Drop-Down]</p> <p>Select the salutation of the user from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Mr • Mrs • Miss • Dr
First Name	<p>[Mandatory, Alphanumeric, 20]</p> <p>Type the first name of the user.</p>
Last Name	<p>[Mandatory, Alphanumeric, 20]</p> <p>Type the last name of the user.</p>
Address	<p>[Mandatory, Alphanumeric, 35 x 2]</p> <p>Type the address of the user.</p>
City	<p>[Optional, Alphanumeric, 26]</p> <p>Type the name of the city.</p>
State	<p>[Optional, Alphanumeric, 20]</p> <p>Type the name of the state.</p>
Country	<p>[Optional, Alphanumeric, 35]</p> <p>Type the name of the country.</p>
Phone Number	<p>[Optional, Numeric, 11]</p> <p>Type the phone number of the user.</p>
Zip/Postal Code	<p>[Optional, Numeric, 7]</p> <p>Type the zip code.</p>
Fax No	<p>[Optional, Numeric, 11]</p> <p>Type the fax number of the user.</p>
Email	<p>[Mandatory, Numeric, 100]</p> <p>Type the email address of the user.</p>
User BTID Mapping Required	<p>[Optional, Checkbox]</p> <p>Click this if BTID mapping is required.</p>

6. Enter the relevant information.

7. Click the **Continue** button. The system displays the **Modify User - Channel** screen.
OR
Click the **Cancel** button to close the window.
OR
Click the **Change** button to select another user.
8. Click the **Limits package** hyperlink to view the limits details.
OR
Click the **Set to Default Limit** check box to set the default limits.

Modify User - Channel

Modify User - Channel
10-01-2011 17:31:05 GMT +0530

Entity: FLEXCUBE DIRECT BANKING	User Type: CORPORATE USER
---------------------------------	---------------------------

User Profile

Date of Birth: 01-10-1987	Name: Mr ANKITA CORP ADMIN
Address:	City:
	State:
	Country:
Phone Number:	Zip/Postal Code:
Fax No:	Email: ankita@oracle.com
Limits Package:	

<input type="checkbox"/> Channel Description	Channel User	
<input checked="" type="checkbox"/> Internet	ACORPADMIN	View User ID Policy
<input type="checkbox"/> SMS Banking (Mobile)		View User ID Policy
<input type="checkbox"/> Browser Based Mobile		View User ID Policy
<input type="checkbox"/> Java Application Mobile Based		View User ID Policy

Cancel
Change
Continue

9. Select the channel to be assigned to the user.
10. Click the **Continue** button. The system displays the **Modify User - Customer Mappings** screen.
OR
Click the **Change** button to return to the previous screen to make the changes if any.
OR
Click the **Cancel** button to cancel the transaction
11. Click the **View User id Policy** link to view the user id policy.

Modify User - Customer Mappings

10-01-2011 17:31:41 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 01-10-1987
Name: Mr ANKITA CORP ADMIN
Address:

City:
State:
Country:
Zip/Postal Code:
Email: ankita@oracle.com

Phone Number:
Fax No:
Limits Package:

Channel Assigned To The User

Channel	Channel User
Internet	ACORPADMIN

Mapped Customer

Mapped Customer	Customer Type	Is Primary
<input type="checkbox"/> 000000118	FLEXCUBE DIRECT BANKING-Bank Customer	<input type="radio"/>

Cancel
Change
Continue

Field Description

Field Name	Description
Mapped Customer	
Mapped Customer	[Display] This column displays the Mapped Customers to the user.
Customer Type	[Display] This column displays the type of the customer.
Is Primary	[Display] This field displays whether the customer is primary.

12. Click the **Continue** button. The system displays the Modify User - Channel Roles screen.

OR

Click the **Change** button to return to the previous screen to make changes.

OR

Click the **Cancel** button to cancel the transaction.

Modify User - Channel Roles

Modify User - Channel Roles
10-01-2011 17:32:25 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 01-10-1987
 Name: Mr ANKITA CORP ADMIN
 Address: City:
State:
Country:
 Phone Number: Zip/Postal Code:
 Fax No: Email: ankita@oracle.com
 Limits Package:

Channel Assigned To The User

Channel	Channel User
Internet	ACORPADMIN

Mapped Customer

Customer Id	Customer Type	Is Primary
000000118	FLEXCUBE DIRECT BANKING-Bank Customer	Y

Default Role Assigned To The User ---> Internet

[DEFAULT](#)

☐ **Role Assigned To The User ---> Internet**

☐ [ROLL1](#)

☐ [PAYMENTS](#)

☐ [ROLL111](#)

Cancel Change Continue

13. Select the role assigned check box to assign the role to the user.
14. Click the **Continue** button. The system displays the **Modify User - Verify** screen.
 OR
 Click the **Change** button to return to the previous screen to make changes.
 OR
 Click the **Cancel** button to cancel the transaction.
15. Click the **Role name** link to view the Role.

Modify User - Verify

Modify User - Verify
10-01-2011 17:33:01 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Profile

Date of Birth: 01-10-1987

Name: Mr ANKITA CORP ADMIN

Address:

Phone Number:

Fax No:

Limits Package:

City:

State:

Country:

Zip/Postal Code:

Email: ankita@oracle.com

Change User Profile

Channel Assigned To The User

Channel	Channel User
Internet	ACORPADMIN

Change User Channel

Mapped Customer

Customer Id	Customer Type	Is Primary
000000118	FLEXCUBE DIRECT BANKING-Bank Customer	Y

Role Assigned To The User

Role	Channel
DEFAULT	Internet
ROLL1	Internet
PAYMENTS	Internet

Change User Role

Confirm

16. Click the **Confirm** button. The system displays the **Modify User - Confirm** screen with the status message.

OR

Click the **Change Profile** button to modify the user profile.

OR

Click the **Change User Channel** button to modify the user channel.

OR

Click the **Change User Role** button to modify the user role.

Modify User - Confirm

Transaction submitted for Modify User having reference 732266406099127 has been Initiated

Modify User - Confirm 10-01-2011 17:33:01 GMT +0530

Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER

User Profile

Date of Birth: 01-10-1987
 Name: Mr ANKITA CORP ADMIN
 Address: City:
 State:
 Country:
 Phone Number: Zip/Postal Code:
 Fax No: Email: ankita@oracle.com
 Limits Package:

Channel Assigned To The User

Channel	Channel User
Internet	ACORPADMIN

Mapped Customer

Customer Id	Customer Type	Is Primary
000000118	FLEXCUBE DIRECT BANKING-Bank Customer	Y

Role Assigned To The User

Role	Channel
DEFAULT	Internet
ROLL1	Internet
PAYMENTS	Internet

OK

17. Click the **OK** button. The system displays the **Modify User** screen with the status message.

4.3. Activate User

Using this option, the corporate administrator can activate the users whose accounts may have been deactivated due to password policy/inactivity. On valid request to activate the user, an administrator can update the user ID status to Active. An administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To Activate a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Activate User**. The system displays the **Activate User** screen.

Activate User

Field Description

Field Name	Description
First Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the first name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customers' first names starting with A.</p>

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customers' last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the user IDs starting with A.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email IDs starting with L.</p>
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>

Field Name	Description
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.

3. Enter the search criteria.
4. Click the **Search** button. The system displays the **Activate User** screen with the search results.

Activate User

19-01-2011 11:52:44 GMT +0530

First Name: Starts with

Last Name: Starts with

User Id: Starts with

cuser12

Email: Starts with

Date Created From:

Date Created To:

Search

User Id : Starts With cuser12

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

<input type="checkbox"/> User Id	Name	Email	Channel
<input type="checkbox"/> CUSER12	CORP USER	ABHISHEK.KESWANI@ORACLE.COM	Browser Based Mobile
<input type="checkbox"/> CUSER12	CORP USER	ABHISHEK.KESWANI@ORACLE.COM	Internet
<input type="checkbox"/> CUSER12	CORP USER	ABHISHEK.KESWANI@ORACLE.COM	Java Application Mobile Based

Activate User

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID. Click the appropriate User Id link to view the details of a particular user. Click the adjacent check box to select the appropriate user ID.
Name	[Display] This column displays the name of the user.

Field Name	Description
Email	[Display] This column displays the email ID of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

5. Select the check box adjacent to the **User Id** whom you want to activate.
OR
Click the appropriate **User Id** link to view the user profile.
6. Select the user Id to view the details.
OR
Click the **Activate User** button. The system displays the **Activate User - Verify** screen.

Activate User - Verify

Activate User - Verify

22-08-2010 23:02:25 GMT -1000

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER


User Id	Name	Email	Channel
john24	Mr JOHN SMITH	john.smith@gmail.com	Internet

Change

Confirm

7. Click the **Confirm** button. The system displays the **Activate User - Confirm** screen with the status message.
OR
Click the **Change** button to select different user for activation.

Activate User - Confirm



User activated successfully.

Transaction submitted for Activate User having reference 204664789175363 has been Auto Authorized .

Activate User - Confirm

22-08-2010 23:02:25 GMT -1000

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

User Id	Name	Email	Channel
john24	Mr JOHN SMITH	john.smith@gmail.com	Internet

OK

8. Click the **OK** button. The system displays the **Activate User** screen.

4.4. Deactivate User

Using the Deactivate **User** option, a corporate administrator can deactivate users. Deactivation of user is required due to inactivity, attachment/legal issues or on expiry/cessation of user rights.

To Deactivate a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Deactivate User**. The system displays the **Deactivate User** screen.

Deactivate User

Field Description

Field Name	Description
First Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the first name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customer first names starting with A.</p>

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email ID's starting with L.</p>
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>

Field Name	Description
------------	-------------

Date Created To	[Optional, Pick list]
-----------------	-----------------------

	Select the created to date from the pick list for search criteria.
--	--

- Enter the search criteria.
- Click the **Search** button. The system displays the **Deactivate User** screen with the search results.

Deactivate User

14-01-2011 10:17:46 GMT +0530

First Name:

Last Name:

User Id:

Email:

Date Created From:

Date Created To:

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

<input type="checkbox"/>	User Id	Name	Email	Channel
<input type="checkbox"/>	ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Browser Based Mobile
<input type="checkbox"/>	ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="checkbox"/>	ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Internet
<input type="checkbox"/>	ACORP	ANKITA CORP	ankita@oracle.com	Internet
<input type="checkbox"/>	ACORPADMIN	ANKITA CORP ADMIN	ankita@oracle.com	Internet
<input type="checkbox"/>	ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="checkbox"/>	ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Internet
<input type="checkbox"/>	ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Browser Based Mobile
<input type="checkbox"/>	BharatParekh	BHARAT PAREKH	bharat.parekh@oracle.com	Internet
<input type="checkbox"/>	2525	BHARAT PAREKH	bharat.parekh@oracle.com	SMS Banking (Mobile)
<input type="checkbox"/>	CUSER22	CORPORATE USER	ABHISHEK.KESWANI@ORACLE.COM	Internet
<input type="checkbox"/>	DIPTICOR1	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	Internet
<input type="checkbox"/>	DIPTICOR1	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	Java Application Mobile Based
<input type="checkbox"/>	4321	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	SMS Banking (Mobile)
<input type="checkbox"/>	DIPTICOR1	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	Browser Based Mobile
<input type="checkbox"/>	CORJAY	JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Browser Based Mobile
<input type="checkbox"/>	CORJAY	JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Java Application Mobile Based
<input type="checkbox"/>	CORJAY	JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Internet
<input type="checkbox"/>	MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/>	MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/>	MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/>	MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/>	MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/>	MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/>	MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/>	MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/>	MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/>	MICORP6	MITHILESH CORP6	mithilesh.dhananjay.bhakre@oracle.com	Internet

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email ID of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.


5. Select the **User ID** check box to deactivate the user.
OR
Click the hyperlink **User Id** to view the user profile.
6. Click the **Deactivate** button. The system displays the **Deactivate User - Verify** screen.

Deactivate User - Verify

Deactivate User - Verify				14-01-2011 10:30:31 GMT +0530
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER				
User Id	Name	Email	Channel	
ACORP	Miss ANKITA CORP	ankita@oracle.com	Internet	
				<input type="button" value="Change"/> <input type="button" value="Confirm"/>

7. Click the **Confirm** button. The system displays the **Deactivate User - Confirm** screen with the status message.
OR
Click the **Change** button to navigate to the previous screen.

Deactivate User - Confirm

 Transaction submitted for Deactivate User having reference 389873732108625 has been Initiated

Deactivate User - Confirm 14-01-2011 10:30:31 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Id	Name	Email	Channel
ACORP	Miss ANKITA CORP	ankita@oracle.com	Internet

OK

8. Click the **OK** button. The system displays the **Deactivate User** screen.

4.5. Lock User

Using this option, a corporate administrator can lock user. Locking a user is necessitated due to legal/regulatory directives or user access violations. If the search criterion is not specified, then it displays all the records under the particular user type.

To Lock a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Lock User**. The system displays the **Lock User** screen.

Lock User

Field Description

Field Name	Description
User Type - Channel	[Mandatory, Drop-Down] Select the type of the user and the channel for the search criteria from the drop-down list.
Password Type	[Optional, Dropdown] Select the Password type to be locked.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains <p>Type the search string in the adjacent field.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>
Date Created To	<p>[Optional, Pick list]</p> <p>Select the created to date from the pick list for search criteria.</p>

3. Select the user type from the drop-down list.
4. Enter the search criteria
5. Click the **Search** button. The system displays the **Lock User** screen with the search results.

Lock User

Lock User 19-01-2011 12:14:37 GMT +0530

User Type - Channel: CORPORATE USER ▼
 Password Type: Login Password ▼

First Name: Starts with ▼
 Last Name: Starts with ▼

User Id: Starts with ▼
 Email: Starts with ▼

Date Created From:
 Date Created To:

Search

Search Condition : CORPORATE USER

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

<input type="checkbox"/> User Id	Name	Email	Channel
<input type="checkbox"/> ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="checkbox"/> ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Internet
<input type="checkbox"/> ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Browser Based Mobile
<input type="checkbox"/> ACORP	ANKITA CORP	ankita@oracle.com	Internet
<input type="checkbox"/> ACORPADMIN	ANKITA CORP ADMIN	ankita@oracle.com	Internet
<input type="checkbox"/> ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Browser Based Mobile
<input type="checkbox"/> ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Internet
<input type="checkbox"/> MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/> MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/> MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/> MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/> MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile

Lock User

Field Description

Field Name	Description
Search Condition	[Display] This field displays the search criteria entered to search for the user type..
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email ID of the user.

Field Name	Description
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

6. Select the **User ID** check box to lock the user.
OR
Click the hyperlink of the **User ID** to view the user profile.
7. Click the **Lock User** button. The system displays the **Lock User - Verify** screen.

Lock User - Verify

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

Password Type:


User Id	Name	Email	Channel
john24	Mr JOHN SMITH	john.smith@gmail.com	Internet

Change

Confirm

8. Click the **Confirm** button. The system displays the **Lock User - Confirm** screen with the status message.
OR
Click the **Change** button to select a different user for locking.

Lock User - Confirm



User login password locked successfully.

Transaction submitted for Lock User having reference 806806091175371 has been Auto Authorized .

Lock User - Confirm

22-08-2010 23:06:55 GMT -1000

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

Password Type:

User Id	Name	Email	Channel
john24	Mr JOHN SMITH	john.smith@gmail.com	Internet

OK

9. Click the **OK** button. The system displays the **Lock User** screen.

4.6. Unlock User

Using this option, the corporate administrator can unlock the users whose accounts may have been locked due to some reason. The administrator can unlock the user if the request is valid. The administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To unlock a user

1. Log on to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Unlock User**. The system displays the **Unlock User** screen.

Unlock User

Field Description

Field Name	Description
User Type - Channel	[Mandatory, Drop-Down] Select the type of user and channel for the search criteria from the drop-down list.
Password Type	[Mandatory, Drop-Down] Select the type of password for the search criteria from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains



Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>
Date Created To	<p>[Optional, Pick list]</p> <p>Select the created to date from the pick list for search criteria.</p>

3. Select the user type from the drop-down list.
4. Enter the search criteria.
5. Click the **Search** button. The system displays the **Unlock User** screen with the search results.

Unlock User

Unlock User

19-01-2011 12:21:15 GMT +0530

User Type - Channel: CORPORATE USER ▾ First Name: Starts with ▾ <input type="text"/> User Id: Starts with ▾ <input type="text"/> Date Created From: <input type="text"/> 	Password Type: Login Password ▾ Last Name: Starts with ▾ <input type="text"/> Email: Starts with ▾ <input type="text"/> Date Created To: <input type="text"/> 
--	---

[Search](#)

Search Condition : CORPORATE USER

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER

☐	User Id	Name	Email	Channel
☐	CUSER15	CORP MOBILE	ABHISHEK.KESWANI@ORACLE.COM	Browser Based Mobile

[Unlock User](#)

Field Description

Field Name	Description
Search Condition	[Display] This field displays the type of user selected.
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of user.
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email address of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

6. Select the User ID check box to unlock the user.
OR
Click the **User Id** hyperlink to view the user profile.
7. Click the **Unlock User** button. The system displays the **Unlock User - Verify** screen.

Unlock User - Verify

Unlock User - Verify
19-01-2011 12:22:21 GMT +0530


Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Password Type: Login Password

User Id	Name	Email	Channel
CUSER15	Mr CORP MOBILE	ABHISHEK.KESWANI@ORACLE.COM	Browser Based Mobile

Change Confirm

8. Click the **Confirm** button. The system displays the **Unlock User - Confirm** screen with the status message.
OR
Click the **Change** button to unlock another user.

Unlock User - Confirm


User login password locked successfully.
Transaction submitted for Lock User having reference 806806091175371 has been Auto Authorized .

Lock User - Confirm
22-08-2010 23:06:55 GMT +1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Password Type:

User Id	Name	Email	Channel
john24	Mr JOHN SMITH	john.smith@gmail.com	Internet

OK

9. Click the **OK** button. The system displays the **Unlock User** screen.

4.7. Delete User

Using this option, the corporate administrator can delete users created earlier. Whenever a user moves out or ceases to exist user profile, user can be deleted using this option. If the search criterion is not specified, then it displays all the records under the particular user type.

To Delete a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Delete User**. The system displays the **Delete User** screen.

To delete a user

Delete User

Field Description

Field Name	Description
First Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the first name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters A in the adjacent field, then the system displays all the customer first names starting with A.</p>

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters 1 in the adjacent field, then the system displays all the user IDs starting with 1</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p>
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>
Date Created To	<p>[Optional, Pick list]</p> <p>Select the created to date from the pick list for search criteria.</p>

3. Enter the search criteria

4. Click the **Search** button. The system displays the **Delete User** screen with the search results.

Delete User

14-01-2011 10:38:07 GMT +0530

First Name: Starts with
User Id: Starts with
Date Created From:

Last Name: Starts with
Email: Starts with
Date Created To:

Search

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

<input type="checkbox"/> User Id	Name	Email	Channel
<input type="checkbox"/> ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Browser Based Mobile
<input type="checkbox"/> ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="checkbox"/> ALEX	ALEX F	nikhil.pilkhwal@oracle.com	Internet
<input type="checkbox"/> ACORP	ANKITA CORP	ankita@oracle.com	Internet
<input type="checkbox"/> ACORPADMIN	ANKITA CORP ADMIN	ankita@oracle.com	Internet
<input type="checkbox"/> ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="checkbox"/> ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Internet
<input type="checkbox"/> ASHLEY	ASHLEY C	nikhil.pilkhwal@oracle.com	Browser Based Mobile
<input type="checkbox"/> BharatParekh	BHARAT PAREKH	bharat.parekh@oracle.com	Internet
<input type="checkbox"/> 2525	BHARAT PAREKH	bharat.parekh@oracle.com	SMS Banking (Mobile)
<input type="checkbox"/> BharatParekh	BHARAT PAREKH	bharat.parekh@oracle.com	Java Application Mobile Based
<input type="checkbox"/> BharatParekh	BHARAT PAREKH	bharat.parekh@oracle.com	Browser Based Mobile
<input type="checkbox"/> CADMIN118	CORP ADMIN118	a@a.com	Internet
<input type="checkbox"/> CUSER15	CORP MOBILE	ABHISHEK.KESWANI@ORACLE.COM	Browser Based Mobile
<input type="checkbox"/> CUSER2	CORP USER2	kanika.thakur@oracle.com	Internet
<input type="checkbox"/> CUSER22	CORPORATE USER	ABHISHEK.KESWANI@ORACLE.COM	Internet
<input type="checkbox"/> DIPTICOR1	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	Internet
<input type="checkbox"/> DIPTICOR1	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	Java Application Mobile Based
<input type="checkbox"/> 4321	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	SMS Banking (Mobile)
<input type="checkbox"/> DIPTICOR1	DIPTICOR1 DIPTI COR1	DIPTIRANI.MAHANTA@ORACLE.COM	Browser Based Mobile
<input type="checkbox"/> CORJAY	JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Browser Based Mobile
<input type="checkbox"/> CORJAY	JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Java Application Mobile Based
<input type="checkbox"/> CORJAY	JAYESH KASHIYA	jayesh.k.kashiya@oracle.com	Internet
<input type="checkbox"/> MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/> MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/> MICORP	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/> MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/> MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/> MICORP2	MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/> MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Internet
<input type="checkbox"/> MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="checkbox"/> MICORP1	MITHILESH CORPADMIN	mithilesh.dhananjay.bhakre@oracle.com	Browser Based Mobile
<input type="checkbox"/> MICORP6	MITHILESH CORP6	mithilesh.dhananjay.bhakre@oracle.com	Internet

Delete User

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email ID of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.


5. Select the **User ID** check box to delete the user.
OR
Click the **User Id** to view the user profile.
6. Click the **Delete User** button. The system displays the **Delete User - Verify** screen.

Delete User - Verify

Delete User - Verify			
Entity: FLEXCUBE DIRECT BANKING			
User Type: CORPORATE USER			
User Id	Name	Email	Channel
MICORP	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet
			<input type="button" value="Change"/> <input type="button" value="Confirm"/>

7. Click the **Confirm** button. The system displays the **Delete User- Confirm** screen with the status message.
OR
Click the **Change** button to navigate to the previous screen.

Delete User - Confirm

 Transaction submitted for Delete User having reference 185848129108664 has been Initiated

Delete User - Confirm14-01-2011 10:41:18 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Id	Name	Email	Channel
MICORP	Mr MITHILESH CORP	mithilesh.dhananjay.bhakre@oracle.com	Internet

OK

- Click the **OK** button. The system displays the **Delete User** screen.

4.8. Revoke User

Using this option, the corporate administrator can revoke any user deleted earlier. If the search criterion is not specified, then it displays all the records under the particular user type. The administrator can revoke a user once a user is re-inducted to the system.

To Revoke a deleted User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Revoke User**. The system displays the **Revoke User** screen.

Revoke User

Field Description

Field Name	Description
First Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the first name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters A in the adjacent field, then the system displays all the customers' first names starting with A.</p>

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters E in the adjacent field, then the system displays all the customers' last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters A in the adjacent field, then the system displays all the user IDs starting with A.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters L in the adjacent field, then the system displays all the email IDs starting with L.</p>
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>

Field Name	Description
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.

3. Enter the search criteria.
4. Click the **Search** button. The system displays the **Revoke User** screen with the search results.

Revoke User

14-01-2011 10:44:43 GMT +0530

First Name: Starts with

Last Name: Starts with

User Id: Starts with

Email: Starts with

Date Created From:

Date Created To:

Search

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

<input type="checkbox"/> User Id	Name	Email	Channel
<input type="checkbox"/> CUSER100	A A	a@a.com	Browser Based Mobile
<input type="checkbox"/> CUSER100	A A	a@a.com	Internet

Revoke User

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID. Click the appropriate user ID link to view the details of a particular user. Click the adjacent check box to select the appropriate user ID.
Email	[Display] This column displays the email ID of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

Field Name	Description
------------	-------------

Name	[Display] This column displays the name of the user.
-------------	---


5. Select the **User ID** check box to revoke the user.
OR
Click the **User ID** hyperlink to view the user profile.
6. Click the **Revoke User** button. The system displays the **Revoke User - Verify** screen.

Revoke User - Verify

Revoke User - Verify				14-01-2011 10:45:17 GMT +0530
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER				
User Id	Name	Email	Channel	
CUSER100	Mr A A	a@a.com	Internet	
				<input type="button" value="Change"/> <input type="button" value="Confirm"/>

7. Click the **Confirm** button. The system displays the **Revoke User- Confirm** screen with the status message.
OR
Click the **Change** button to select another user.

Revoke User - Confirm

 Transaction submitted for Revoke User having reference 284235345108680 has been Initiated				
Revoke User - Confirm				14-01-2011 10:45:17 GMT +0530
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER				
User Id	Name	Email	Channel	
CUSER100	Mr A A	a@a.com	Internet	
				<input type="button" value="OK"/>

8. Click the **OK** button. The system displays the **Revoke User** screen.

4.9. Reset Password

This option allows the administrator to reset the password. If the search criteria is not specified then it displays all the records. This is necessitated whenever a user forgets/misplaces the existing password and a valid request is sent to the administrator.thj administrator can set a new login or transaction password for the user using this transaction.

To reset a password

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **User Management > Reset Password**. The system displays the **Reset Password** screen.

Reset Password

Field Description

Field Name	Description
User Type-Channel	[Mandatory, Drop-Down] Select the user type channel from the drop-down list for the corporate user.
First Name	[Optional, Drop-Down, Alphanumeric, 40] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the customer first names starting with A .

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 40]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L.</p>

Field Name	Description
From Date	[Optional, Pick List] Select the start date from the pick list. The date should not greater than the process date.
To Date	[Optional, Pick List] Select the end date from the pick list. The date should be greater than the from date.

3. Select the search criteria.
4. Enter the search criteria.
5. Click the **Search** button. The system displays the **Reset Password** screen with the search result.

Reset Password

19-01-2011 14:55:20 GMT +0530

Reset Password

User Type - Channel: Java Application Mobile Based

First Name: Starts with

User Id: Starts with

From Date:

Last Name: Starts with

Email: Starts with

To Date:

Search

Search Condition: Java Application Mobile Based

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

User Id	Name	Email	Channel
<input type="radio"/> ALEX	Mr ALEX F	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="radio"/> ASHLEY	Mr ASHLEY C	nikhil.pilkhwal@oracle.com	Java Application Mobile Based
<input type="radio"/> BharatParekh	Mr BHARAT PAREKH	bharat.parekh@oracle.com	Java Application Mobile Based
<input type="radio"/> CORP1	Mr CORP USER	sdsd@wefr.com	Java Application Mobile Based
<input type="radio"/> CUSER1	Mr CORP USER1	kanika.thakur@oracle.com	Java Application Mobile Based
<input type="radio"/> CUSER2	Mr CORP USER2	kanika.thakur@oracle.com	Java Application Mobile Based
<input checked="" type="radio"/> CUSER13	Mr CORPORATE USER USER	ABHISHEK.KESWANI@oracle.com	Java Application Mobile Based
<input type="radio"/> MICORP6	Mr MITHILESH CORP6	mithilesh.dhananjay.bhakre@oracle.com	Java Application Mobile Based
<input type="radio"/> CUSER17	Mr NEW CORP USER	abhishek.keswani@oracle.com	Java Application Mobile Based
<input type="radio"/> SARM	Mr SACHIN CORP	sachin.rajwade@oracle.com	Java Application Mobile Based
<input type="radio"/> SDATE1	Mr SHANTANU DATE	shantanu.date@iflex.com	Java Application Mobile Based
<input type="radio"/> SRINATH	Mr SRINATH SRINATH	SRINATH@SRINATH.ss	Java Application Mobile Based
<input type="radio"/> TEST1	Mr TEST CORP	parul.kulshrestha@oracle.com	Java Application Mobile Based

Password Type: Login Password

Enter Password :

Reset Password

Field Description

Field Name	Description
------------	-------------

Field Name	Description
Search condition	[Display] This field displays the search condition.
Entity	[Display] This field displays the entity of the user..
User Type	[Display] This field displays the user type of the user..
User Id	[Display] This column displays the user ID. Click the user ID to view the details of the particular user.
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email address of the user.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.
Password Type	[Mandatory, Drop-Down] Select the password type from the drop-down list.
Enter Password	[Mandatory, Alphanumeric,18] Type the password to be reset for the user.

6. Select the check box adjacent to the **User Id** to reset the password.
OR
Click the **User Id** link to view the user profile.
7. Select the password policy from the **Select Password Policy** drop-down list.
8. Click the **Reset Password** button. The system displays the **Reset Password - Verify** screen.

Reset Password - Verify


Reset Password - Verify				19-01-2011 14:59:17 GMT +0530
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER Password Type: Login Password Password: ABHISHEK				
User Id	Channel	Name	Email	
CUSER13	Java Application Mobile Based	Mr CORPORATE USER USER	ABHISHEK.KESWANI@oracle.com	
				<input type="button" value="Change"/> <input type="button" value="Confirm"/>

9. Click the **Confirm** button. The system displays the **Reset Password- Confirm** screen with the status message.

OR

Click the **Change** button to navigate to previous screen.

Reset Password - Confirm

 Password has been reset successfully
Transaction submitted for Reset Password having reference 333688777121748 has been Auto Authorized .

Reset Password - Confirm19-01-2011 15:04:29 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Password Type: Login Password
Password: ABHISHEK123

User Id	Channel	Name	Email
CUSER13	Java Application Mobile Based	Mr CORPORATE USER USER	ABHISHEK.KESWANI@oracle.com

OK

10. Click the **OK** button. The system displays the **Reset Password** screen.

4.10. View User

This option allows the bank admin/customer admin to view the users. If the search criteria is not specified then it displays all the records under the particular user type.

To View a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > View User**. The system displays the **View User** screen.

View User

Field Description

Field Name	Description
User Type	[Mandatory, Drop down] Select the user type from the drop down.
First Name	[Optional, Drop-Down, Alphanumeric, 18] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field. For Example: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customer first names starting with A .

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email ID's starting with L.</p>

Field Name	Description
From Date	[Optional, Pick list] Select the created from date from the pick list for search criteria.
To Date	[Optional, Pick list] Select the created to date from the pick list for search criteria.
3.	Enter the search criteria.
4.	Click the Search button. The system displays the View User screen with the search result.

View User

View User 07-05-2012 07:13:17 GMT +0000

User Type: CORPORATE USER
First Name: Starts With
User Id: Starts With
From Date:

Last Name: Starts With
Email: Starts With
To Date:

Search

Search Condition : CORPORATE USER
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER

User Id	Name	Email	Channel
MICORP	Mr USER CORP	ASW@WS.COM	Internet
MICORP	Mr USER CORP	ASW@WS.COM	Mobile Application
MICORP	Mr USER CORP	ASW@WS.COM	Mobile Browser

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User ID	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email ID of the user.
Channel	[Display] This column displays the transaction operation channel.

- Click the hyperlink of the **User ID** column to view the user details. The system displays the **View User** screen with the details of the selected the user id.

View User

Entity: FLEXCUBE DIRECT BANKING 12 B1

Channel: Internet

User Type: CORPORATE USER

07-05-2012 07:15:42 GMT +0000

User Profile

Date of Birth: 03-01-1984 00:00:00

Name: Mr USER CORP

Address: 102 SW STREETS

City: LONDON

State: BRITAN

Country: BRITAN

Phone Number: 7676212121

Fax No:

Zip/Postal Code:

Email: ASW@WS.COM

User BTID Mapping Required: No

Limits Package: [Applicable Limits](#)

Activation Status: Yes

Terms and Conditions Decline Count 0

T&C Last Action Date Time: 04-05-2012 13:36:47

Login Layout Style: Missing data map entry for app A1, data name LOGIN_LAYOUT_STYLES, data value null, lang eng, device 01

Channel Details

Channel	Channel User	No. Of Logins	Last Success Login	Number Of Failed Logins	Last Failed Login	Login Password Lock Status	Transaction Password Lock Status
Internet	MICORP	10	04-05-2012 18:13:15	1	04-05-2012 15:04:41	No	No
Mobile Browser	MICORP	0		0		No	No
Mobile Application	MICORP	0		0		No	No

Default Role(s) assigned to the user

Role	Channel
ALLCORPROLE	Internet
CORP_ROLE	Internet
ROLE FOR MORRTGAGE CORP	Internet
CORPORATE_ALL	Mobile Browser
XYZCORP	Mobile Browser
DEFAULT	Mobile Application
PERSONLAIZED OFFERS	Mobile Application
ROLE FOR THIRDPARTY	Mobile Application
XYZ	Mobile Application

Role(s) assigned to user

Role	Channel
ADHOC CHECKER	Internet
ADHOC MAKER	Internet
ALL5	Internet
AMIT CORPORATE	Internet
AMIT CORPORATE - ALL TRANSACTIONS	Internet
CHQROLE1	Internet
CORP ESTMNT SHAIL	Internet
CORP SI AUTH	Internet
CORPORATE SI SUPERVISOR	Internet
CORPROLE2	Internet
DD CORP SHAIL	Internet
ROLESPEMDCORP	Internet
SHAIL MORT CALC CORP	Internet
SI CORPORATE	Internet
TEST	Internet
ALL6	Mobile Browser
ALL7	Mobile Application
CORPORATE MOBILE APPLICATION	Mobile Application

Mapped Customer

Customer Id	Customer Type	Is Primary
0040000111	FLEXCUBE DIRECT BANKING-Bank Customer	Yes

Back

- Click the **Back** button. The system displays the **View User** screen.
- Click the Limits hyperlink to view the applicable limits to the use.

5. Customer Management

5.1. Customer Profile

Using the Customer Profile option, the corporate administrator can view and modify customer profiles of his/her own primary customer id.

To View or Modify the Customer Profile

Log on to the **Internet Banking** application.

1. Navigate through the menus to **Admin Transactions > Customer Profile**. The system displays **Customer Profile- View** screen.

Customer Profile - View

Customer Profile - View

13-01-2011 12:42:17 GMT +0530

Customer Information

Financial Information

Other Information

Customer Information

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

Customer Id: 000000118

Customer Name: JPMORGAN CHASE BANK,

Authorisation Type: Non-Sequential

Relationship Manager's Email:

Customer Details

Email:

Telephone Number:

Customer Address Details

Customer Address 1: PPPBIC90000

Customer Address 2:

Customer Address 3:

Customer Address 4:

Modify

Customer Profile - View

13-01-2011 12:46:51 GMT +0530

Customer Information

Financial Information

Other Information

Limits Information

Customer user level daily TRANS LIMIT 10 [View Limits](#)

Cumulative customer level daily limit:* Corp1 [View Limits](#)

Foreign Exchange Rate Deal Details

Are Deals Allowed: ☐

Allow display of intermediary bank: ☐

Modify

Customer Profile - View 13-01-2011 12:46:51 GMT +0530

Customer Information | **Financial Information** | **Other Information**

Customer Preference **Default Alerts**

Grace Period (in days): 100
 Customer Logo: ☐ Alert to Beneficiary
 Number of Allowed Users: 0

Beneficiary Template Information

Maximum number of private beneficiaries allowed per user: Number of public beneficiaries allowed at customer level:

Role Management

Enable For Role Management: ☒ Number of Allowed Roles: 0

Transaction	Internet	SMS Banking (Mobile)	Browser Based Mobile	Java Application Mobile Based
<input type="checkbox"/> My Payments				
BENEFICIARY MAINTENANCE (BTG)	Yes			
CANCEL PENDING TRANSFERS (PTC)	Yes			
CHANGE USERS LIMITS (CUL)	Yes			
DEMAND DRAFT-PAY ORDER REQUEST (ODD)	Yes			
DEMAND DRAFT REQUEST BENE (ODB)	Yes			
DOMESTIC FUNDS TRANSFER (DTF)	Yes		Yes	Yes
DOMESTIC TRANSFER BENE (DTB)	Yes			
FIXED DOMESTIC FUNDS TRANSFER (SFT)	Yes			
FOREX DEAL BOOKING (FDT)	Yes			
INTERNAL ACCOUNT TRANSFER (ITG)	Yes	Yes	Yes	Yes
INTERNAL REMITTANCE (IRC)	Yes			
INTERNAL REMITTANCE BENE (IRB)	Yes			
INTERNAL TRANSFER BENE (IFB)	Yes			
INTERNATIONAL ACCOUNT TRANSFER (ITR)	Yes			
INTERNATIONAL DRAFT (IDT)	Yes			
INTERNATIONAL DRAFT BENE (IDB)	Yes			
INTERNATIONAL TRANSFER BENE (ITB)	Yes			
MT101 TRANSFER (MT1)	Yes			
MT101 TRANSFER BENE (MTB)	Yes			
MULTIPLE INTERNAL TRANSFER (MIT)	Yes			
OWN ACCOUNT TRANSFER (OAT)	Yes	Yes	Yes	Yes
<input type="checkbox"/> Customer Services				
DOWNLOAD (DLP)	Yes			
REISSUE TRANSACTION PASSWORD (RTP)	Yes			
STOP PAYMENT OF DRAFTS (DDF)	Yes			

Modify

2. Click the **Modify** button. The system displays the **Customer Profile - Update** screen.

Customer Profile - Update

Customer Profile - Update 13-01-2011 12:53:09 GMT +0530

Customer Information | **Financial Information** | **Other Information**

Customer Information

Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER
 Customer Id:
 Authorisation Type: Customer Name: Relationship Manager's Email:

Customer Details

Email: Telephone Number:

Customer Address Details

Customer Address 1: Customer Address 2:
 Customer Address 3: Customer Address 4:

Back **Update**

Field Description

Field Name	Description
------------	-------------

Field Name	Description
Entity	[Display] This field displays the name of entity.
User Type	[Display] This field displays the type of user.
Customer Id	[Optional button] Click the revalidate button to revalidate the customer profile details.
Customer Name	[Display] This column displays the name of the customer.
Authorization Type	[Mandatory, Drop-Down] Select the authorization type for the customer profile from the drop-down list. The options are <ul style="list-style-type: none"> • Non-Sequential • Sequential Zero
Relationship Manager's Email	[Display] This field displays the the e-mail id of Relationship manager of the Customer
Customer Details	
Email	[Optional, Alphanumeric, 50] Type the E-mail ID for the profile.
Telephone Number	[Display] This field displays the telephone number of the customer.
Customer Address Details	
Customer Address 1	[Display] This field displays line 1 of customer address.
Customer Address 2	[Display] This field displays line 2 of customer address.
Customer Address 3	[Display] This field displays line 3 of customer address.

Field Name	Description
Customer Address 4	[Display] This field displays line 4 of customer address.

- Click the **Financial Information** tab. The system displays the Financial information screen.

Customer Profile-Initiate- Financial Information

Customer Profile - Update

13-01-2011 12:53:09 GMT +0530

Customer Information

Financial Information

Other Information

Limits Information

Customer user level daily TRANS LIMIT 10 [View Limits](#) Cumulative customer level daily limit: * Corp1 [View Limits](#)

Foreign Exchange Rate Deal Details

Are Deals Allowed: ☐

Allow display of intermediary bank : ☐

Back

Update

Field Description

Field Name	Description
Limits Information	
Customer user level daily limit	[Display] This field displays the Customer user level daily limit assigned to the Customer with a hyperlink to view the limits.
Cumulative customer level daily limit	[Display] This field displays the Cumulative customer level daily limit assigned to the Customer with a hyperlink to view the limits.
Foreign Exchange Rate Deal Details	
Are Deals Allowed	[Display] This field displays wheather the deals are allowed for the users of the customer or not.
Allow display of intermediary bank	[Display] This field displays whether the intermediary bank is allowed in international payments.
For Pre-Authorized Account	
Select	[Optional, Checkbox] Select the Select check box to delete rows in pre-authorized account setup.

Field Name	Description
Type	[Mandatory, Drop-Down] Select the channel type from the drop-down list.
Customer Id	[Mandatory, Alphanumeric, 20] Type the customer ID for the pre-authorized customer.
Customer Name	[Mandatory, Alphanumeric, 40] Type the customer name for the pre-authorized account.
Account Number	[Mandatory, Numeric, 20] Type the external account number for the pre-authorized account.
Bank Code/Swift ID	[Mandatory, Alphanumeric, 10] Type the Bank Code/Swift ID for the pre-authorized account.
Bank Country	[Mandatory, Drop-Down] Select the country of operations from the drop-down list for the pre-authorized account.

4. Click the **Other information** Tab. The system displays the other information screen.

Customer Profile-Initiate- Other Information

Customer Profile - Update
13-01-2011 12:53:09 GMT +0530

Customer Information
Financial Information
Other Information

Customer Preference

Grace Period (in days):

Customer Logo:

Number of Allowed Users: 0

Default Alerts

☒ Alert to Beneficiary

Beneficiary Template Information

Maximum number of private beneficiaries allowed per user: Number of public beneficiaries allowed at customer level:

Role Management

Enable For Role Management: ☒ Number of Allowed Roles: 0

Transaction	Internet	SMS Banking (Mobile)	Browser Based Mobile	Java Application Mobile Based
<input type="checkbox"/> My Payments				
BENEFICIARY MAINTENANCE (BTG)	Yes			
CANCEL PENDING TRANSFERS (PTC)	Yes			
CHANGE USERS LIMITS (CUL)	Yes			
DEMAND DRAFT-PAY ORDER REQUEST (ODD)	Yes			
DEMAND DRAFT REQUEST BENE (ODB)	Yes			
DOMESTIC FUNDS TRANSFER (DTF)	Yes		Yes	Yes
DOMESTIC TRANSFER BENE (DTB)	Yes			
FIXED DOMESTIC FUNDS TRANSFER (SFT)	Yes			
FOREX DEAL BOOKING (FDT)	Yes			
INTERNAL ACCOUNT TRANSFER (ITG)	Yes	Yes	Yes	Yes
<input type="checkbox"/> My Services				
ALERTS (ALR)	Yes			
CHANNEL DEACTIVATION (DMU)	Yes			
ELECTRONIC FORM-INITIATE (EFI)	Yes			
FETCH DEALS (DTD)	Yes			
LOCK TRANSACTION PASSWORD (LTP)	Yes			
REGISTER REPORT (VRR)	Yes			
SMS HELP (HLP)		Yes		
SUBSCRIBE/UNSUBSCRIBE BANKING CHANNEL (SBC)	Yes			
VIEW AUDIT LOG (VAL)	Yes			
VIEW REGISTERED REPORTS (VRP)	Yes			
<input type="checkbox"/> Customer Services				
DOWNLOAD (DLP)	Yes			
REISSUE TRANSACTION PASSWORD (RTP)	Yes			
STOP PAYMENT OF DRAFTS (DDF)	Yes			

Back
Update

Field Description

Field Name	Description
Customer Preference	
Grace Period (in days) (Days)	[Optional, Numeric, 15] Type the grace period days to the profile.
Customer Logo	[Optional, Alphanumeric, 100] Type the path of the log file. It can be absolute path of the file available over the Internet or the relative path in the web server.
Number of Allowed Users	[Display] This field displays the number of users that can be created by the corporate administrator user.
Default Alerts	

Field Name	Description
Alert To beneficiary	[Optional, Checkbox] Click the checkbox to allow, disallow the Alerts to beneficiary.
Beneficiary Template Information	
Number of private beneficiaries allowed per user	[Display] This field displays the Number of private beneficiaries allowed per user.
Number of private beneficiaries allowed at customer level	[Display] This field displays the Number of private beneficiaries allowed at customer level.
Role management	
Enable For Role Management	[Display] This field displays wheather the role management is enabled for the customer.
Number of Allowed Roles	[Display] This field displays the number of Roles that can be created by the administrator user.
Transactions	[Display] This field displays the transactions available to the customer profile for mapping.
Internet	[Display] This field displays the availability of the transctions for internet channel.
SMS Banking	[Display] This field displays the availability of the transctions for SMS banking channel.
Browser Based Banking	[Display] This field displays the availability of the transctions for Browser based banking channel.
Java Application Mobile Based	[Display] This field displays the availability of the transctions for JAVA application mobile based channel.

5. Modify the appropriate details.
- 6.
7. Click the **Update** button. The system displays the **Customer Profile Update – Verify** screen.

OR

Click the **Back** button to navigate to the previous screen.

Customer Profile Update-Verify

Customer Profile Update-Verify		13-01-2011 14:24:29 GMT +0530
<div> <div>Customer Information</div> <div>Financial Information</div> <div>Other Information</div> </div>		
<div> <div>Entity: FLEXCUBE DIRECT BANKING</div> <div>User Type: CORPORATE USER</div> <div>Customer Id: 000000118</div> <div>Customer Name: JPMORGAN CHASE BANK,</div> <div>Authorisation Type: Non-Sequential</div> <div>Relationship Manager's Email:</div> </div>		
<div> <div>Customer Details</div> <div>Email:</div> <div>Telephone Number:</div> </div>		
<div> <div>Customer Address Details</div> <div>Customer Address 1: PPPBIC90000</div> <div>Customer Address 2:</div> <div>Customer Address 3:</div> <div>Customer Address 4:</div> </div>		
		<div>Back</div> <div>Confirm</div>

- Click the **Confirm** button. The system displays the **Customer Profile Update – Confirm** screen.

OR

Click the **Back** button to navigate to the previous screen.

Customer Profile Update-Confirm

Customer Profile Update-Confirm		13-01-2011 14:24:29 GMT +0530
<div> <div>Transaction submitted for Modify Customer Profile having reference 154201225106694 has been Initiated</div> </div>		
<div> <div>Customer Information</div> <div>Financial Information</div> <div>Other Information</div> </div>		
<div> <div>Entity: FLEXCUBE DIRECT BANKING</div> <div>User Type: CORPORATE USER</div> <div>Customer Id: 000000118</div> <div>Customer Name: JPMORGAN CHASE BANK,</div> <div>Authorisation Type: Non-Sequential</div> <div>Relationship Manager's Email:</div> </div>		
<div> <div>Customer Details</div> <div>Email:</div> <div>Telephone Number:</div> </div>		
<div> <div>Customer Address Details</div> <div>Customer Address 1: PPPBIC90000</div> <div>Customer Address 2:</div> <div>Customer Address 3:</div> <div>Customer Address 4:</div> </div>		
		<div>OK</div>

- Click the **OK** button. The system displays the **Customer Profile-View** screen.

6. Account Setup

6.1. Account Mapping Setup

Using the **Account Mapping Setup** option, a corporate administrator can define the account transaction access rights for a user for different channels.

There are two types of access rights that can be defined for an account:

- Inquiry
- Transaction

Access can be defined for individual channels that available in the setup or for all the channels. The account access also can be defined for each transaction available in the system.

To setup an account.

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Account Setup**. The system displays the **Account Mapping Setup** screen.

Account Mapping Setup

Field Description

Field Name	Description
Setup Accounts For	[Mandatory, Drop-Down] Select the type of user for whom the account mapping is to be set up.
User	
First Name	[Optional, Drop-Down, Alphanumeric, 18] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by

Field Name	Description
	<p>indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With, and enter A in the adjacent field, then the system displays all the customers' first names starting with A.</p>
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With, and enter E in the adjacent field, then the system displays all the customers' whose last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user IDs starting with 1.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With

Field Name	Description
	<ul style="list-style-type: none"> Ends With Equals Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email IDs starting with L .

- Enter the appropriate information in the relevant fields.
- Click the **Search** button. The system displays the **Account Mapping Setup** screen with the search result.

Account Mapping Setup

Account Mapping Setup

13-01-2011 14:28:52 GMT +0530

Setup Accounts For: User Account Setup

User

First Name: Starts With

Last Name: Starts With

User Id: Starts With

Email: Starts With

Search

User Id	User Name	Email	Customer Id	Customer Name	Customer Type
9632587410	Mr CORPUSER1	kanika.thakur@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
CUSER1	Mr CORPUSER1	kanika.thakur@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
9874563210	Mr CORPUSER2	kanika.thakur@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
CUSER2	Mr CORPUSER2	kanika.thakur@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
CUSER13	Mr CORPORATE USERUSER	ABHISHEK.KESWANI@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
CUSER12	Mr CORPUSER	ABHISHEK.KESWANI@ORACLE.COM	000000118	JPMORGAN CHASE BANK,	Customer
CUSER11	Mr CORPUSER	ABHISHEK.KESWANI@ORACLE.COM	000000118	JPMORGAN CHASE BANK,	Customer
CADMIN13	Mr corporate admin user	abhishek.keswani@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
MICORP1	Mr MithileshCorpAdmin	mithilesh.dhananjay.bhakre@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
ACORPADMIN	Mr ANKITACORP ADMIN	ankita@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
9820699317	Mr SachinCorp	sachin.rajwade@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
SARB	Mr SachinCorp	sachin.rajwade@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
SARC	Mr SachinCorp	sachin.rajwade@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
SARM	Mr SachinCorp	sachin.rajwade@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
SDATE1	Mr ShantanuDate	shantanu.date@iflex.com	000000118	JPMORGAN CHASE BANK,	Customer
CADMIN118	Mr CORPADMIN118	a@a.com	000000118	JPMORGAN CHASE BANK,	Customer
ACORP	Miss ANKITACORP	ankita@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer
1234	Mr CORPUSER	sdsd@wefr.com	000000118	JPMORGAN CHASE BANK,	Customer
CORPB	Mr CORPUSER	sdsd@wefr.com	000000118	JPMORGAN CHASE BANK,	Customer
CORPI	Mr CORPUSER	sdsd@wefr.com	000000118	JPMORGAN CHASE BANK,	Customer
CORPJ	Mr CORPUSER	sdsd@wefr.com	000000118	JPMORGAN CHASE BANK,	Customer
MICORP	Mr MITHILESHCORP	mithilesh.dhananjay.bhakre@oracle.com	000000118	JPMORGAN CHASE BANK,	Customer

Select

A small red rectangular button with the word "Select" in white text.

Column Description

Column Name	Description
User Id	[Display] This column displays the user ID.
User Name	[Display] This column displays the name of the user.
Email	[Display] This column displays the email ID of the user.
Customer Id	[Display] This column displays the customer ID.
Customer Name	[Display] This column displays the name of the customer.
Customer Type	[Display] This column displays the type of the customer.

5. Click the option button adjacent to the user ID's.
6. Click the **Select** button. The system displays the **Initiate Account Mapping Setup** screen.
7. Select the appropriate check box(es).

Initiate Account Mapping Setup

Initiate Account Mapping Setup 23-08-2010 00:01:32 GMT -1000

User

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028
 Customer Name: ACC LTD
 User Id: john24

☒ Internet
 ☐ Browser based Mobile
 ☐ Mobile Application
 ☐ SMS

☒ **Transactions**
☐ **Inquiries**

Account Number	BPA	CBR	PTC	IRC	FDT	MT1
<input type="checkbox"/> 00000005910 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 123456789 (333000028) (B001)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> 33300002804 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 33300002807 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 33300002809 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 33300002811 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 33300002812 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 33300002813 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 33300002814 (333000028) (B001)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

8. Click on the Inquiries or Transactions. Various options will be available based on the account type. Accounts and transactions available for mapping will be displayed on clicking an option.
 9. Click the check box to select the transaction.
 10. Click the **Submit** button. The system displays the **Account Mapping Setup - Verify** screen with the status message.
- OR
- Click the **Cancel** button to navigate to the previous screen.

Account Mapping Setup - Verify

Account Mapping Setup-Verify 23-08-2010 00:04:16 GMT -1000

User

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028
 Customer Name: ACC LTD
 User Id: john24

☒ Internet
 ☐ Browser based Mobile
 ☐ Mobile Application
 ☐ SMS

☒ **Transactions**
☐ **Inquiries**


Account Number	BPA	CBR	PTC	IRC	FDT	MT1	MIT	SIC	SUC
00000005910 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
123456789 (333000028)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33300002804 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002807 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002809 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002811 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002812 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002813 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002814 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002815 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

11. Click the **Confirm** button. The system displays the **Account Mapping Setup - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Account Mapping Setup - Confirm

 Account setup created/updated successfully.
Transaction submitted for Account Setup having reference 129848415175731 has been Auto Authorized .

Account Mapping Setup-Confirm

23-08-2010 00:04:16 GMT -1000

User
 Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028
 Customer Name: ACC LTD
 User Id: john24

Internet

Browser based Mobile

Mobile Application

SMS

- **Transactions**
 - Trade Transactions
 - TD Transactions
 - BULK Transactions
 - Account Transactions
 - Fund Transfer
 - Loan Transactions
 - Contract Deposits Tr
- **Inquiries**

Account Number	BPA	CBR	PTC	IRC	FDT	MT1	MIT	SIC	SUC
00000005910 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
123456789 (333000028)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33300002804 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002807 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002809 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002811 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002812 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002813 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002814 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33300002815 (333000028)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

12. Click the **OK** button. The system displays the **Account Mapping Setup** screen.

7. Authorization Management

7.1. Maintain User List

Using the **Maintain User List** option, the corporate administrator can maintain the user list for the selected user type and entity.

To maintain a user list.

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Maintain User List**. The system displays the **Maintain User List** screen.

Maintain User List

Maintain User List
13-01-2011 14:55:30 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Customer Id: 000000118

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Existing List: ☒ MANAGERS
New List: ☐

Unassigned Users

ALEX * | ALEX + | ALEX # (Mr ALEX F)
ASHLEY * | ASHLEY + | ASHLEY # (Mr ASHLEY C)
BharatParekh * | 2525 ^ | BharatParekh + | BharatParekh # (Mr CORP ADMIN118)
CADMIN118 * (Mr CORP ADMIN118)
CADMIN13 * (Mr corporate admin user)
COR2JAY * | COR2JAY + | COR2JAY # (Mr jayesh kashiya)
CORJAY * | CORJAY + | CORJAY # (Mr Jayesh Kashiya)
CORPI * | 1234 ^ | CORPB + | CORPJ # (Mr CORP USER)
CUSER1 * | 9632587410 ^ | CUSER1 + | CUSER1 # (Mr CUSER100)
CUSER100 * | CUSER100 + (Mr a)
CUSER11 # (Mr CORP USER)

>
<
>>
<<

Assigned Users

ACORPADMIN * (Mr ANKITA CORP ADMIN)
ACORP * (Miss ANKITA CORP)

Save

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
Customer Id	[Display] This field displays the customer ID
Existing List	[Optional, Radio Button, Drop-Down] Select the Existing List radio button to add the user to the existing list. Select the list name from the drop-down list. This field is enabled if the Existing list radio button is selected.

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Field Name	Description
New List	<p>[Optional, Radio Button, Alphanumeric, 15]</p> <p>Select the New List radio button to enter the name of the new list.</p> <p>Type the name of the new list in the adjacent field.</p> <p>This field is enabled if the New list radio button is selected.</p>
Unassigned Users	<p>[Display]</p> <p>This field displays the unassigned users.</p> <p>To select multiple (consecutive) users in the list, use SHIFT plus the Up/Down arrow keys.</p> <p>To select multiple (non-consecutive) users in the list, use CTRL plus mouse click.</p> <p>Click > to move the selected users to the Assigned Users list.</p> <p>User can also click >> to move all the users from the Unassigned Users list to the Assigned Users list in a single attempt.</p>
Assigned Users	<p>[Display]</p> <p>This field displays the assigned users.</p> <p>To select multiple (consecutive) users in the list, use SHIFT plus the Up/Down arrow keys.</p> <p>To select multiple (non-consecutive) users in the list, use CTRL plus mouse click. Click < to move the selected users back to the Unassigned Users list.</p> <p>User can also click << to move all the users from the Assigned Users list to the Assigned Users list in a single attempt.</p> <p>At least one user must be selected.</p>
<p>3. Select the user and click the > button. The user ID is displayed in the Assigned Users field.</p> <p>OR</p> <p>Select the user and click the < button. The user ID is displayed in the Unassigned Users field.</p> <p>OR</p> <p>Click the >> button to view all the users in the Assigned Users field.</p> <p>OR</p> <p>Click the << button to clear all the users from the Assigned Users field</p>	
<p>4. Click the Save button. The system displays the Maintain User List - Verify screen.</p>	

Maintain User List - Verify

Maintain User List - Verify
31-01-2011 16:46:42 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Customer Id: 000000118

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Existing List: ☒ MANAGERS
New List: ☐

User Id	Name
ACORP *	Miss ANKITA CORP
ACORPADMIN *	Mr ANKITA CORP ADMIN

Back Confirm

- Click the **Confirm** button. The system displays the **Maintain User List - Confirm** screen with the status message.
OR
Click the **Back** button to navigate to the previous screen.

Maintain User List - Confirm

1101 : Userlist updated successfully.
900997 : Transaction submitted for Maintain User List having reference 176037043141421 has been Auto Authorized .

Maintain User List - Confirm
31-01-2011 16:46:42 GMT +0530

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Customer Id: 000000118

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Existing List: ☒ MANAGERS
New List: ☐

User Id	Name
ACORP *	Miss ANKITA CORP
ACORPADMIN *	Mr ANKITA CORP ADMIN

OK

- Click the **OK** button. The system displays the **Maintain User List** screen.

7.2. Manage Rules

Using the **Manage Rules** option, the corporate administrator can manage the authorisation rules.

To manage a rule

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Manage Rule**. The system displays the **Manage Rules** screen.

Manage Rules

Manage Rules	13-01-2011 14:57:02 GMT +0530
<div> <div>User Type: CORPORATE USER</div> <div>View Modify Create</div> </div>	

Field Description

Field Name	Description
User Type	[Display] This field displays the user type for which the rule is to be created.
3. Click the View/ Modify button. The system displays the Manage Rules screen with the search result.	
OR	
Click the Create button. The system displays the Manage Rules - Create screen	

Manage Rules

Manage Rules	23-08-2010 00:10:42 GMT -1000
Entity: FLEXCUBE DIRECT BANKING User Type: CORPORATE USER Customer Id: 333000028	
Rule ID generated by the application Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile	
Define Rule:	
Maker: <input type="text" value="All"/>	
Customer Id: <input type="text" value="All"/>	
Transaction: <input type="text" value="All"/>	
Branch: <input type="text" value="All"/>	
Account ID: <input type="text" value="All"/>	
Currency: <input type="text" value="US DOLLAR(USD)"/>	
Amt From: <input type="text"/>	
Amt To: <input type="text"/>	
Authorisation Required: <input checked="" type="checkbox"/>	
List ID: <input type="text" value="Select"/> List ID: <input type="text" value="Select"/> List ID: <input type="text" value="Select"/> List ID: <input type="text" value="Select"/> List ID: <input type="text" value="Select"/>	
<div>Back Create</div>	

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
Customer Id	[Display] This field displays the customer ID.
Define Rule	
Maker	[Optional, Drop-Down] Select the maker user from the drop-down list. If no maker user ID is specified, then this rule is applied to all the users for the selected corporate ID.
Customer Id	[Optional, Drop-Down] Select the customer ID from the drop-down list.
Transaction	[Optional, Drop-Down] Select the type of transaction from the drop-down list.
Branch	[Optional, Drop-Down] Select the branch from the drop-down list. The drop-down lists all the branches where the linked accounts are opened.
Account ID	[Optional, Drop-Down] Select the account ID from the drop-down list.
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list in which the authorization limit is to be defined.
Amt From	[Mandatory, Numeric, 11] Type the minimum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Amt To	[Mandatory, Numeric, 11] Type the maximum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.

Field Name	Description
Authorization Required	[Optional, Check Box] Select the Authorization Required check box to set the rule for authorization.
List ID	[Conditional, Drop-Down] Select the list ID from the drop-down list. This field is displayed if you select the Authorization Required check box. A total of five authorizers for authorization of the selected transaction can be defined

4. Enter the relevant details.
5. Click the **Create** button. The system displays the **Manage Rules - Verify** screen.
OR
Click the **Back** button to return to the previous screen.

Manage Rules - Verify

Manage Rules - Verify
23-08-2010 00:17:40 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Customer Id: 333000028

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Define Rule

Maker: CUSER2 * | CUSER2 + | CUSER2 #
Customer Id: 333000028
Branch: All
Currency: US DOLLAR
Amt From: 10
Authorisation Required: ☒

Transaction: All
Account ID: All
Amt To: 1000000

Authoriser

GISCORP * | 9619595095
^ | GISCORP
+ | GISCORP #

Authoriser Type

User

Back Confirm

6. Click the **Confirm** button. The system displays the **Manage Rules - Confirm** screen with the status message.
OR
Click the **Back** button to navigate to the previous screen.

Manage Rules - Confirm

Rule Creation Successful.
Transaction submitted for Manage Rules having reference 319369296175960 has been Auto Authorized .

Manage Rules - Confirm
23-08-2010 00:17:40 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Define Rule

Maker: CUSER2 * CUSER2 + CUSER2 # Customer Id: 333000028 Branch: All Currency: US DOLLAR Amt From: 10 Authorisation Required: <input checked="" type="checkbox"/>	Transaction: All Account ID: All Amt To: 1000000
--	--

Authoriser	Authoriser Type
GISCORP * 9619595095	User
^ GISCORP	
+ GISCORP #	

Create Another
OK

7. Click the **Create Another Rule** button to create another rule.
- OR
- Click the **OK** button. The system displays the **Manage Rules** screen.

Manage Rules (Modify)

Manage Rules
23-08-2010 00:19:04 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Manage Rules - View

Maker: <input type="text" value="All"/> Customer Id: <input type="text" value="All"/> Transaction: <input type="text" value="All"/> Branch: <input type="text" value="All"/> Currency: <input type="text" value="US DOLLAR(USD)"/> Amt From: <input type="text"/> Authorisation Required: <input checked="" type="checkbox"/>	Account ID: <input type="text" value="All"/> Amt To: <input type="text"/>
---	--

List ID: <input type="text" value="Select"/>
List ID: <input type="text" value="Select"/>
List ID: <input type="text" value="Select"/>
List ID: <input type="text" value="Select"/>
List ID: <input type="text" value="Select"/>

Back
Search

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.

Field Name	Description
User Type	[Display] This field displays the type of the user.
Customer Id	[Display] This field displays the customer ID.
Manage Rules- View	
Maker	[Optional, Drop-Down] Select the maker user from the drop-down list. If no maker user ID is specified, then this rule is applied to all the users for the selected corporate ID.
Customer Id	[Optional, Drop-Down] Select the customer ID from the drop-down list.
Transaction	[Mandatory, Drop-Down] Select the type of transaction from the drop-down list.
Branch	[Optional, Drop-Down] Select the branch from the drop-down list. The drop-down lists all the branches where the linked accounts are opened.
Account ID	[Optional, Drop-Down] Select the account ID from the drop-down list.
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list in which the authorization limit is to be defined.
Amt From	[Optional, Numeric, 11] Type the minimum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Amt To	[Optional, Numeric,11] Type the maximum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Authorization Required	[Optional, Check Box] Select the Authorization Required check box to set the rule for authorization.

Field Name	Description
List ID	<p>[Conditional, Drop-Down]</p> <p>Select the list ID from the drop-down list.</p> <p>This field is displayed if you select the Authorization Required check box.</p> <p>A total of five authorizers for authorization of the selected transaction can be defined</p>

8. Enter the relevant details.
9. Click the **Search** button. The system displays the **Manage Rules Search** screen.
OR
Click the **Back** button to return to the previous screen.

Manage Rules Search

Manage Rules
23-08-2010 00:19:51 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER
Customer Id: 333000028

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Manage Rules - View

Maker: CUSER1 * | CUSER1 + | CUSER1 #

Customer Id: All

Transaction: All

Branch: All

Currency: US DOLLAR(USD)

Account ID: All

Amt From:

Amt To:

Authorisation Required: ☒

List ID: Select

List ID: Select

List ID: Select

List ID: Select

List ID: Select

Back Search

List of Rules

<input type="checkbox"/>	Rule ID	Maker	Transaction	Customer Id	Branch	Account ID	Currency	Amt From	Amt To	Authorisation Required	List ID	List ID	List ID	List ID
<input type="checkbox"/>	34	CUSER1 * CUSER1 + CUSER1 #	All	All	All	All	US DOLLAR (USD)	0.01	999,999,999,999,999.00	True	CUSER2 * CUSER2 + CUSER2 #			

Delete

10. Click the **Rule Id** link to view the details and modify the rule
OR
Select the **check box** of Rule id and click the delete button. The system displays the verify and confirm screen for delete.

Manage Rules

Manage Rules
23-08-2010 00:20:45 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028

Rule ID : 34
 Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Define Rule:

Maker: CUSER1 * | CUSER1 + | CUSER1 #

Customer Id: All

Transaction: All

Branch: All

Account ID: All

Currency: US DOLLAR(USD)

Amt To: 99999999999999.00

Amt From: 0.01

Authorisation Required: ☒

List ID: CUSER2 * | CUSER2 + | CUSER2 #

List ID: KETKICORP1 *

List ID: Select

List ID: Select

List ID: Select

Back
Modify

11. Change the details of the Manage rules and click the modify button, the system displays the **Manage Rules Verify** screen.

OR

Click the **Back** button to return to the previous screen.

Manage Rules - Verify

Manage Rules - Verify
23-08-2010 00:21:30 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
 User Type: CORPORATE USER
 Customer Id: 333000028

Rule ID: 34
 Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Define Rule

Maker: CUSER1 * | CUSER1 + | CUSER1 #

Customer Id: All

Transaction: All

Branch: All

Account ID: All

Currency: US DOLLAR

Amt To: 999,999,999,999.00

Amt From: 0.01

Authorisation Required: ☒

Authoriser	Authoriser Type
CUSER2 * CUSER2 + CUSER2 #	User
KETKICORP1 *	User

Back
Confirm

12. Click the **Confirm** button. The system displays the **Manage Rules - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Manage Rules - Confirm

Mandate setup updated sucessfully.

Transaction submitted for Manage Rules having reference 788141056175997 has been Auto Authorized .

23-08-2010 00:21:30 GMT -1000

Manage Rules - Confirm

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

Customer Id: 333000028

Rule ID: 34

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Browser Based Mobile, # -- Java Application Based Mobile

Define Rule

Maker: CUSER1 * CUSER1 + CUSER1 #	
Customer Id: All	Transaction: All
Branch: All	Account ID: All
Currency: US DOLLAR	
Amt From: 0.01	Amt To: 999,999,999,999,999.00
Authorisation Required: <input checked="" type="checkbox"/>	

Authoriser	Authoriser Type
CUSER2 * CUSER2 + CUSER2 #	User
KETKICORP1 *	User

Modify Another

OK

13. Click the **Modify Another** button to Modify another rule.
OR
Click the **OK** button. The system displays the **Manage Rules** screen.

8. Bulk Management

8.1. Bulk Registration

This option allows you to register for bulk file upload. Using this option you can access the Bulk file templates to view and assign. You can also view the list of bulk registration created on earlier occasions.

For Bulk Registration:

Navigate through **Bulk Management > Bulk Registration**.

Bulk Registration

Bulk Registration
23-08-2010 00:23:58 GMT-1000

Entity: FLEXCUBE DIRECT BANKING
Customer Id: 333000028
Customer Description: ACC LTD

Customer Details		
Bulk Identifier	Bulk Description	Date of Creation
BTP001	BULKTEST	23-08-2010 15:55:56

Edit

New Bulk Registration
Cancel

Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity from the drop-down list.
Customer Id	[Mandatory, Alphanumeric, 20] Type the customer ID
Customer Id	[Display] This column displays the customer ID.
Customer Description	[Display] This column displays the customer name.
Customer details	
Bulk identifier	[Display] This column displays the Bulk identifier.
Bulk Description	[Display] This column displays the Bulk description.
Date of Creation	[Display] This column displays the date of creation of bulk Registration.

1. Click the **New Bulk Registration** button. The system displays the **New Bulk Registration** screen OR
Click the **Cancel** button to navigate to the previous screen OR

Click the **Edit** link to make changes in the bulk registration OR
Click the **Bulk Identifier Hyperlink** to view the details of the Bulk registration.

New Bulk Registration

23-08-2010 00:24:34 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
 Customer Id: 333000028
 Customer Description: ACC LTD

General

Bulk Identifier:* Bulk Description:*
 Transaction Type: Beneficiary Upload Payment Type: None

Authorization Limit And Authorization

Authorization:* File

Bulk Tech Info:

Processor:* Default Processor PreProcessor:* Default PreProcessor
 Bulk File Template:* 1214 Decrypt Processor:* No Encryption No CheckSum

Step Information (Details)

Description:	Mobile No.:	Email:
<input checked="" type="checkbox"/> Received	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Decrypt	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Pre Process (Validate and Enrich)	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Authorization	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Processing (Transaction Processing)	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Post Processing	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Response Generation	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Completed	<input type="text"/>	<input type="text"/>

Note:-Mobile No and Email fields accpets comma as a seperator.

Next
Cancel

Field Description

Field Name	Description
Selected Customer	
Entity	[Display] This field displays the name of the Entity.
Customer Id	[Display] This field displays the customer ID.
Customer Description	[Display] This field displays the description of the Customer.
General	
Bulk Identifier	[Mandatory, Alphanumeric, 10] Type the bulk type code for the selected customer ID
Bulk Description	[Mandatory, Alphanumeric, 50]

Field Name	Description
	Type the bulk type description for the selected customer ID
Payment Type	<p>[Optional, Drop-Down]</p> <p>Select the payment type from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Single Debit Single Credit <p>It is an accounting entry type at the host system.</p>
Transaction Type	<p>[Optional, Drop-Down]</p> <p>Select the transaction type from the drop-down list.</p>
Authorization Limit and Authorization	
Authorization	<p>[Optional, Drop-Down]</p> <p>Select the authorization criteria from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • File • Record
Bulk Tech Info	
Processor	<p>[Optional, Drop-Down]</p> <p>Select the processor from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Default Processor
Preprocessor	<p>[Optional, Drop-Down]</p> <p>Select the preprocessor from the drop-down list.</p>
Bulk File Template	<p>[Optional, Drop-Down]</p> <p>Select the bulk file template from the drop-down list.</p>
Decrypt Processor	<p>[Optional, Dropdown]</p> <p>Select the type of Encryption from the dropdown.</p> <p>The Options are:</p> <ul style="list-style-type: none"> • No checksum and No Encryption • Both checksum and Encryption • Checksum encryption • Encryption only

Field Name	Description
	<ul style="list-style-type: none"> Both checksum and Encryption Password Based Encryption
<div>Note: Default available value is No Checksum and No Encryption. Functionality for other values need to be customized.</div>	

Step information Details

Description	[Optional, Check box] Select the Description check box to select the description.
Mobile Number	[Optional, Numeric,12] Type the Mobile Number
Email	[Optional, Alphanumeric,100] Type the Email Id of the Customer

- Click the **Next** button. The system displays the **Bulk Registration - Verify** screen.
OR
Click the **Cancel** button to navigate to the previous screen.

Bulk Registration - Verify

Bulk Registration-Verify
23-08-2010 00:25:43 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
Customer Id: 333000028
Customer Description: ACC LTD

General

Bulk Identifier: BLK002
Payment Type: None

Bulk Description: BULKUPLOAD
Transaction Type: Beneficiary Upload

Authorization Limit And Authorization

Authorization: File

Bulk Tech Info

Processor: Default Processor
PreProcessor: Default PreProcessor
Bulk File Template: 1214
Decrypt Processor: No Encryption No CheckSum

Step Information (Details)

Description:	Mobile No.:	Email:
Received		
Pre Process (Validate and Enrich)		
Authorization		
Processing (Transaction Processing)		
Completed		

Confirm Cancel

- Click the **Confirm** button. The system displays the **Bulk Registration - Confirm** screen with the status message OR
Click the **Cancel** button to navigate to the previous screen.

Bulk Registration - Confirm

✓ Transaction submitted for Bulk Registration having reference 206908908176025 has been Auto Authorized .

Bulk Registration-Confirm 23-08-2010 00:25:43 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
Customer Id: 333000028
Customer Description: ACC LTD

General

Bulk Identifier: BLK002 Bulk Description: BULKUPLOAD
Payment Type: None Transaction Type: Beneficiary Upload

Authorization Limit And Authorization

Authorization: File

Bulk Tech Info

Processor: Default Processor
PreProcessor: Default PreProcessor
Bulk File Template: 1214
Decrypt Processor: No Encryption No CheckSum

Step Information (Details)

Description:	Mobile No.:	Email:
Received		
Pre Process (Validate and Enrich)		
Authorization		
Processing (Transaction Processing)		
Completed		

Register a new Bulk ID **OK**

- Click the **Register a New Bulk ID** button. The system displays the **Bulk Registration** screen OR
Click the **Ok** button to return to the Bulk Registration Screen.

Bulk Registration Modify

Bulk Registration 23-08-2010 00:26:52 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
Customer Id: 333000028
Customer Description: ACC LTD

Customer Details

Bulk Identifier	Bulk Description	Date of Creation	
<u>BLK002</u>	BULKUPLOAD	23-08-2010 15:58:09	Edit
<u>BTP001</u>	BULKTEST	23-08-2010 15:55:56	Edit

New Bulk Registration **Cancel**

- Click the **Edit** link to edit the bulk registration. The system displays the **Edit Bulk Registration** screen.

Edit Bulk Registration

Edit Bulk Registration
23-08-2010 00:27:15 GMT -1000

Country Code: FLEXCUBE DIRECT BANKING
 Customer Id: 333000028
 Customer Description: ACC LTD

General

Bulk Identifier:* BLK002
 Transaction Type: Beneficiary Upload

Bulk Description:* BULKUPLOAD

Authorization Limit And Authorization

Authorization: File

Bulk Tech Info:

Processor:* Default Processor
 Bulk File Template:* 1214

PreProcessor:* Default PreProcessor
 Decrypt Processor:* No Encryption No CheckSum

Step Information (Details)

Description:	Mobile No.:	Email:
<input checked="" type="checkbox"/> Received	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Decrypt	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Pre Process (Validate and Enrich)	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Authorization	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Processing (Transaction Processing)	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Post Processing	<input type="text"/>	<input type="text"/>
<input type="checkbox"/> Response Generation	<input type="text"/>	<input type="text"/>
<input checked="" type="checkbox"/> Completed	<input type="text"/>	<input type="text"/>

Note:-Mobile No and Email fields accpets comma as a seperator.

Submit

Cancel

6. Enter the required changes
7. Click the **Submit** button. The system displays the **Edit Bulk Registration-verify** screen.
OR
Click the **Cancel** button to cancel the transaction.

Edit Bulk Registration- Verify

Edit Bulk Registration-Verify 23-08-2010 00:27:49 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
Customer Id: 333000028
Customer Description: ACC LTD

General

Bulk Identifier: BLK002 Bulk Description: BULKUPLOAD
Payment Type: Transaction Type: Beneficiary Upload

Authorization Limit And Authorization

Authorization: File

Bulk Tech Info

Processor: Default Processor
PreProcessor: Default PreProcessor
Bulk File Template: 1214
Decrypt Processor: No Encryption No CheckSum


Step Information (Details)

Description:	Mobile No.:	Email:
Received		
Pre Process (Validate and Enrich)		
Authorization		
Processing (Transaction Processing)		
Completed		

Confirm **Cancel**

8. Click the **Confirm** button to confirm the transaction
OR
Click the **Cancel** button to cancel the editing.

Edit Bulk Registration- Confirm

 Transaction submitted for Bulk Registration having reference 194328930176029 has been Auto Authorized .

Edit Bulk Registration-Confirm 23-08-2010 00:27:49 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
Customer Id: 333000028
Customer Description: ACC LTD

General

Bulk Identifier: BLK002 Bulk Description: BULKUPLOAD
Payment Type: Transaction Type: Beneficiary Upload

Authorization Limit And Authorization

Authorization: File

Bulk Tech Info

Processor: Default Processor
PreProcessor: Default PreProcessor
Bulk File Template: 1214
Decrypt Processor: No Encryption No CheckSum

Step Information (Details)

Description:	Mobile No.:	Email:
Received		
Pre Process (Validate and Enrich)		
Authorization		
Processing (Transaction Processing)		
Completed		

OK

9. Click the **OK** button to return to the Bulk Registration screen.

8.2. User BTID Map

Using this option you are allowed to assign the bulk file template. In addition it allows setting up of the sensitive data check. Mapping of BTID is a mandatory step for you to enable the step of uploading the file. You can map only bulk file templates which are mapped to the primary customer ID.

For Bulk Registration:

Navigate through **Bulk Management > User BTID Map**.

Note: If the **User BTID Mapping required** check box in **User Profile** is not selected, you would not be available in this transaction. All the Bulk Types mapped to the customer in **Bulk Registration** would be available by default. This option allows you to map/un map the bulk transaction ID's.

User BTID Map

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field. For Example: If you select the search criteria as Starts With and enter A in the adjacent field, then the system displays all the customer first names starting with A .

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>
Email	<p>[Optional, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L.</p>

Field Name	Description
Customer Id	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the customer ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> Starts With Ends With Equals Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the customer ID's starting with L.</p>
From Date	<p>[Optional, Date Picker]</p> <p>Select the from date for date range for the search criteria</p>
To Date	<p>[Optional, Date Picker]</p> <p>Select the to date for date range for the search criteria</p>

1. Enter the relevant information for the search criteria.
2. Click the **Search** button. The system displays the **User BTID Map** screen with the search result.

User BTID Map- Search Results

User BTID Map

23-08-2010 00:43:53 GMT -1000

User Type: CORPORATE USER

First Name: Starts With

User Id: Starts With

Customer Id: Starts With

From Date:

Last Name: Starts With

Email: Starts With

To Date:

Search

Search Condition : CORPORATE USER

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

User Id	User Description	Email	Channel
john14	Mr;JOHN SMITH	pradipkumar.unnikrishnan@oracle.com	Internet
TINACORP	Miss;TINA CORPORATE	tina.harpalani@oracle.com	Internet
TINACORP2	Miss;TINA CORPORATE 2	tina.harpalani@oracle.com	Internet
TINACORP3	Miss;TINA CORPORATE 3	tina.harpalani@oracle.com	Internet
TINACORP4	Miss;TINA CORPORATE 4	tina.harpalani@oracle.com	Internet

Field Description

Field Name	Description
Search Condition	[Display] This field displays the search condition.
Entity	[Display] This field displays the entity.
User Type	[Display] This field displays the user type.
User Details	
User Id	[Display] This field displays the user ID.
User Description	[Display] This field displays the user description.
Email	[Display] This field displays the user's email address.
Channel	[Display] This field displays the user channel.

- Click the link below the **User Id** column. The system displays the **User BTID Map** screen.

User BTID Map

User BTID Map

23-08-2010 00:44:52 GMT -1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Details:

User Id: john14

Name: Mr JOHN SMITH

Email:

Do you want to

☒ Map BTID
 ☐ Unmap BTID

Search

Cancel

Field Name	Description
Do you want to	[Mandatory, Radio Button] Click the appropriate radio button to map/un map the BTID.

- Click the appropriate Radio Button to select the BTID to be mapped/ unmapped.
- Click the **Search** button. The system displays the **User BTID Map** screen.

User BTID Map

User BTID Map

23-08-2010 00:50:34 GMT +1000

Entity: FLEXCUBE DIRECT BANKING
User Type: CORPORATE USER

User Details:

User Id: john14

Name: Mr JOHN SMITH

Email:

Do you want to

☒ Map BTID

☐ Unmap BTID

Search

Cancel

BTID's to be mapped

<input type="checkbox"/> Bulk Identifier	Bulk Description	Sensitive Data Check
<input type="checkbox"/> BA1234	BULKTESTR	<input type="checkbox"/>

Submit

Field Description

Field Name	Description
BTIDs to be mapped	
Bulk Identifier	<p>[Mandatory, Check Box]</p> <p>Select the check box adjacent to the Bulk Identifier column to map/un map a BTID.</p>
Bulk Description	<p>[Display]</p> <p>This column displays the description of the bulk identifier.</p>
Sensitive Data Check	<p>[Optional, Checkbox]</p> <p>This column displays the description of the bulk identifier.</p>

- Select the checkbox, the submit button gets enabled.
- Click the **Submit** button. The system displays the **User BTID Map -Verify** screen.

User BTID Map – Verify

User BTID Map-Verify

23-08-2010 00:51:19 GMT -1000

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

User Details

UserId: john14

Name: Mr JOHN SMITH

Email:

BTID's to be mapped

Bulk Identifier	Bulk Description	Sensitive Data Check
BA1234	BULKTESTR	No

Cancel

Confirm

8. Click the **Confirm** button. The system displays the **User BTID Map - Confirm** screen with the status message
OR
Click the **Cancel** Button to cancel the BTIP Map transaction.

User BTID Map - Confirm



BTID has been successfully mapped to the user
Transaction submitted for User BTID Map having reference 359926148176373 has been Auto Authorized .

User BTID Map-Confirm

23-08-2010 00:51:19 GMT -1000

Entity: FLEXCUBE DIRECT BANKING

User Type: CORPORATE USER

User Details

UserId: john14

Name: Mr JOHN SMITH

Email:

BTID's to be mapped

Bulk Identifier	Bulk Description	Sensitive Data Check
BA1234	BULKTESTR	No

OK

9. Click the **OK** button. The system displays the **User BTID Map** screen.

9. Audit Log

9.1. View Audit Log

This option allows to facilitate access control and supervision, an audit trail can be maintained for any task / transaction accessed by the user. A log is then recorded and can be accessed by the bank at any future date.

View Audit Log

View Audit Log

13-01-2011 15:51:52 GMT +0530

User Type: CORPORATE USER

Transaction Type: No transactions found

From Date:

Time(hh:mm):

To Date:

Time(hh:mm):

User Id:

Starts With

System User Id:

Status:

All

Search

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Transaction Type	[Optional, Drop-Down] Select the transaction from the drop-down list.
From Date	[Optional, Pick List] Select the start date of the search criteria from the drop down list
Time	[Optional, Alphanumeric, 5] Type the time for from date in hh:mm format.
System User Id	[Optional, Input] Input the system user id of the user.
To Date	[Optional, Pick List] Select the end date of the search criteria from the drop down list
Time	[Optional, Alphanumeric, 5] Type the time for to date in hh:mm format.

Field Name	Description
Status	<p>[Mandatory, Drop-Down]</p> <p>Select the status of the transaction from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • All • Failure • Session Failure • Success
User Id	<p>[Optional, Dropdown, Alphanumeric, 20]</p> <p>Select the search type option from the dropdown list and Type the user id as a search criteria.</p> <ol style="list-style-type: none"> 1. Select the user type. 2. Enter the search criteria. 3. Click the Search button. The system displays the View Audit Log screen with the search result.

View Audit Log

View Audit Log

23-08-2010 00:57:17 GMT -1000

User Type: Internet

Transaction: All

From Date:

Time(hh:mm):

To Date:

Time(hh:mm):

User Id: Starts With

System User Id:

Status: All

Search

Records 1 to 10 of 51

Page 1 of 6

Transaction Name	Channel User Id	Channel	Status	Transaction Date
Loan Interest Rates	AmiCorp1	Internet Banking	Success	20-08-2010 01:19:40 GMT -1000
Loan Interest Rates	AmiCorp1	Internet Banking	Success	19-08-2010 20:56:10 GMT -1000
Loan Interest Rates	AmiCorp1	Internet Banking	Success	20-08-2010 01:22:48 GMT -1000
Loan Interest Rates	AmiCorp1	Internet Banking	Success	19-08-2010 20:48:59 GMT -1000
Log Off	AmiCorp1	Internet Banking	Success	19-08-2010 20:55:53 GMT -1000
Log Off	AmiCorp1	Internet Banking	Success	20-08-2010 01:20:31 GMT -1000
Login	AmiCorp1	Internet Banking	Success	20-08-2010 01:19:33 GMT -1000
Login	AmiCorp1	Internet Banking	Success	20-08-2010 01:22:43 GMT -1000
Login	AmiCorp1	Internet Banking	Success	19-08-2010 20:56:05 GMT -1000
Login	AmiCorp1	Internet Banking	Success	19-08-2010 20:48:49 GMT -1000

Field Description

Column Name	Description
-------------	-------------

Column Name	Description
Transaction Name	[Display] This column displays the transaction name.
Channel User Id	[Display] This column displays the channel user ID.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.
Status	[Display] This column displays the status of the user session.
Transaction Date	[Display] This column displays the date and time of the transaction.

4. Click the link on the items listed in the **Transaction Name** column to view the audit log in detail.

View Audit Log

5. This screen displays the audit log as per the selected criteria
6. Click the **Back** button to navigate to the previous screen.

10. Mail Box

The Mailbox option is an integrated communication system within the internet banking system for you to communicate with the bank and vice versa. It allows you to view all the notifications, alert messages and general messages sent by the bank; allows you to send messages to the bank and view the sent messages.

Like popular e-mail clients that you may have used, the Mailbox offers an Inbox - where you can view messages and notifications sent to you, a Send Message facility using which you can send messages to the bank and a Sent folder, which allows you to view all the sent items.

Mail Box functionality is subdivided into the following sub-sections:

- Viewing received messages (Inbox)
- Viewing sent messages (Sent Messages)
- Sending messages(Compose)

10.1. Viewing Received Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

Messages

Mailbox 23-08-2010 16:31:51

Send Message | **Inbox** | **Sent**

Submit a question using our secured messaging form below. We will notify you via email when we have posted an answer to your question.
You can expect a response in 2 business days.
Your personal financial information is held in strictest confidence.

Step 1: Select what this message is about Select from here

Step 2: Select the subject of this message Select from here

Enter your message below
(Messages are limited to approximately 2000 characters or 200 words of text.)

☐ Send me an e-mail when my messages are answered.
E-mail address :amit.z.singh@oracle.com

Submit

1. Click the **Inbox** tab. The system displays following screen.

Messages Inbox

Messages 23-08-2010 16:32:54

Send Message | **Inbox** | **Sent**

View messages you have recieved here. Click on sender name to view the complete contents of the message.
Your personal financial information is held in strictest confidence.

Bulletins

Sender	Subject	Received	Expires
BANKADMIN	New Dashboard Widget	26-07-2010 00:00:00	31-08-2010 23:59:59

2. Click on **Sender** link to view the message. The system displays following screen.

Messages 23-08-2010 17:13:16

Inbox

View messages you have recieved here. Click on sender name to view the complete contents of the message.
Your personal financial information is held in strictest confidence.

View Message

From:	BANKADMIN	Date:	26-07-2010
To :	AmiCAdmin1		
Subject :	New Dashboard Widget		

There are lots of new Widgets Introduced on the Business Side for both Retail and Corporate Side.

10.2. Viewing Sent Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

Messages

Mailbox 23-08-2010 16:31:51

Send Message | **Inbox** | **Sent**

Submit a question using our secured messaging form below. We will notify you via email when we have posted an answer to your question. You can expect a response in 2 business days. Your personal financial information is held in strictest confidence.

Step 1: Select what this message is about Select from here

Step 2: Select the subject of this message Select from here

Enter your message below
(Messages are limited to approximately 2000 characters or 200 words of text.)

☐ Send me an e-mail when my messages are answered.
E-mail address : amit.z.singh@oracle.com

Submit

1. Click the **Sent** tab. The system displays following screen.

Messages Sent

Mailbox 23-08-2010 18:05:44

Send Message | **Inbox** | **Sent**

View messages you have recieved here. Click on sender name to view the complete contents of the message. Your personal financial information is held in strictest confidence.

To	Subject	Sent	Expires
VIDIT	Statement Request	23-08-2010 18:05:42	23-11-2010 00:00:00
VIDIT	Unit Holder Information	23-08-2010 18:05:20	23-11-2010 00:00:00

2. Click on **Sender** link to view the message. The system displays following screen.

Messages Sent

Messages 23-08-2010 18:06:19

Inbox

View messages you have recieved here. Click on sender name to view the complete contents of the message. Your personal financial information is held in strictest confidence.

View Message
<< Previous Message | Next Message >>

From:	Ami Corp Admin	Date:	23-08-2010
To :	VIDIT		
Subject :	Unit Holder Information		

hi

10.3. Sending Messages

To communicate with the bank authorities, the Mailbox offers a message sending option. You can write about any problems that you may have faced, errors in the system, transactions that may have not completed and any other issues and address them to the bank. It is a very effective method of communicating with the bank.

Mailbox

1. Select an appropriate category for this message from the drop-down list adjacent to **Step 1: Select what this message is about.**
2. Select a subject for the message from the drop-down list adjacent to **Step 2: Select the subject of this message.**
3. Type the message in the message box.

Message Mailbox Compose

4. If you wish to be informed by e-mail when the bank replies to the message, select the **Send me an e-mail when my messages are answered** checkbox.
5. To send the message, click the **Submit** button. The system displays the following confirmation message.

Mailbox Message Compose Confirmation

 Your message has been sent.

Mailbox 23-08-2010 18:07:52

Send Message

Inbox

Sent

You will be sent a notification mail once your query has been answered.



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User Manual Core Corporate Admin
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